

View Message

Sent on 09 11 2015 Expires on 09 25 2015

From Parts and Service Division

Subject Request for Visit: 2014 CR-V Front Door Wind Noise

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
Re: Request for Visit: 2014 CR-V Front Door Wind Noise

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2015 CR-Vs with a customer complaint of wind noise coming from the front door area. To fully understand the cause of this occurrence, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. VIN must start with 2HK.
2. First time complaint only.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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