

TECHNICAL BULLETIN

Q484 UPS4815-1bNAS1

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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 501-08

Update Prior to Sale: Missing Tailgate Badge

AFFECTED VEHICLE RANGE:

Discovery Sport (LC)

Model Year: 2015

VIN: FH501200-FH531568

MARKETS:

USA

CONDITION SUMMARY:

Situation: An issue has been identified on a limited number of 2015 model year Discovery Sport (L550) vehicles (SE and HSE variants only) where the 'SPORT' tailgate badge may be missing.

Action: Retailers are required to **HOLD** only affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the Service Instruction detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:



NOTE: * when ordering parts, order only the expected percentage demand of parts identified

DESCRIPTION	PART No./SUNDRY CODE	QTY./VALUE	EXPECTED % of VEHICLES REQUIRING PARTS*
Tailgate badge	LR063657	1	100

SPECIAL TOOLS:

Refer to Workshop Manual/Service Instruction for any required tools

WARRANTY:



NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **18 November 2015** closure date must be submitted quoting Program Code '**Q484**', Option Code '**X**', and the relevant SRO and Parts

information listed. The SRO that allows for the drive in/drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Repair procedures are under constant review, and therefore times/prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIX to obtain the latest repair time.


PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS/SUNDRY CODE	QTY./VALUE
Q484	X	Install the new Sport badge to the tailgate	76.44.89.32	0.10	LR063657	1
Q484	X	Drive in/drive out	02.02.02	0.20	-	-

Normal Warranty policies and procedures apply

SERVICE INSTRUCTION:

1.  **NOTE: the Model/Derivative element of the badge must be discarded.**

Discard the Model/Derivative element of the new badge.

2.  **NOTE: only install the 'SPORT' element of the badge.**

 **NOTE: make sure the vehicle body surface is clean and free of wax**

Remove the backing sheet and install the new 'SPORT' badge to the tailgate.



3. Make sure badge is as shown.



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