TOPIx - SSM72234 - SD Card Check

Reference	SSM72234
Models	Discovery Sport / L550
Title	SD Card Check
Category	Electrical
Last modified	27-Apr-2015 00:00:00
Symptom	204000 Instrumentation
Attachments	SD Card Inspection1.pdf

Content

1. Navigation system fails to read the SD card

<u>Cause</u>

Issue

- 1. SD card locked see attachment.
- 2. SD card installed in the incorrect orientation see attachment.

Action

- Note: Set the time clock & date prior to activation.
 - 1. Ensure the SD card is in the unlocked position (see attachment).
 - 2. Ensure the card is correctly located with the label facing down (see attachment).

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor - Basic information provided - The SSM does not help me resolve the customer concern.

3 = Average - Adequate information provided - The SSM partially helps me resolve the customer concern.

5 = Excellent - All required information provided to resolve the customer concern.

SD Card Visual Inspection

