



Tech Tips

TT 91-16-02

Date: January 21, 2016

2016 Golf, GTI, eGolf, Sportswagen - MIB 2 Blue Emergency
Screen after 91N9 update

June 17, 2016: Update to Model Applicability.

If the Blue “emergency” screen has appeared after the 91N9 update, the unit may be able to be recovered. There are 2 portions of the 91N9 update. The first update fixes any corrupt files that may already be in the radio. It’s possible that when the blue screen appears, a portion of the download did not fully complete.

Perform the following: Re-insert the SD card from the 91N9 Update, perform a hard reset of the radio by holding the power button down on the radio for 15 seconds and see if more files are written to the radio. **It may take up to 10 minutes for the files to start loading again.** After the update completes, reboot the radio again and perform the replacement test plan as outlined in the update.

