INTERACTIVE NETWORK

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Sent on	08	21	2015	Expires on 11	18	2015	
From Subject	Campaign Administration						
	Product Update/Warranty Extension: 2013-14 Accord Electric Power Steering						

DATE: August 21, 2015

TO: All Honda Sales, Service & Parts Managers and Personnel

FROM: Campaign Administration

Re: Product Update/Warranty Extension: 2013-14 Accord Electric Power Steering

Today, August 21, 2015, American Honda is announcing a product update and warranty extension for 285,623 Accord, Accord FHEV and Accord PHEV vehicles to update the electric power steering ECU. In addition, American Honda is providing extended warranty coverage on the EPS gearbox to 5 years, unlimited mileage to cover replacements in cases where DTC 53-01 or 53-02 is set.

Basic Problem

Due to manufacturing issues, the torque sensor may not give a proper signal to the EPS unit which may lead to a loss of steering assistance.

The Repair

Update the electric power steering ECU with enhanced software. In cases where DTC 53-01 or 53-02 is set, replace the EPS gearbox. American Honda expects very few (< 250 nationally) vehicles will require gearbox replacement.

Service Bulletin

Service bulletins 15-055: Product Update: Electronic Power Steering (EPS) Software Update and 15-056: Warranty Extension: EPS Torque Sensor (DTC 53-01 or DTC 53-02) have been posted to the Service Information System today in support of these campaigns. They include parts, software, warranty update, and repair information related to the product update and warranty extension.

Software Information

Pass Thru ECU Programming PC Application Version: 5.01 Database date: Accord_Repro This software is available as of today.

Parts Information

Replacement gearbox assemblies are available through the controlled parts ordering system. As American Honda expects very few vehicles will require gearbox replacement, please do not place orders unless a vehicle exhibiting DTC 53-01 or 53-02 is identified.

Special Tools

The software flash tools to support this campaign were shipped to dealers on June 12, 2015.

Client Notification

American Honda expects to notify owners of affected vehicles in mid-September.

As always, please make sure to check iN VIN status to determine if a particular vehicle is eligible for this product update and/or warranty extension.

Click <u>here</u> for a copy of 15-055: *Product Update: Electronic Power Steering (EPS) Software Update* Click <u>here</u> for a copy of 15-056: *Warranty Extension: EPS Torque Sensor (DTC 53-01 or DTC 53-02)*

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