

View Message

Sent on 07 27 2015 Expires on 08 04 2015
From Parts and Service Division
Subject Request for Parts: 2013-2014 Accord Check Charging System on MID with DTC B1

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Parts: 2013-2014 Accord Check Charging System on MID with DTC B1192

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this *iV* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2013-2014 Accords with a customer complaint of check charging system message displayed on MID as well as having the DTC B1192 (Gauge Control Module Lost Communication with Battery Sensor ECU) stored. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle in certain condition prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirement:

1. Both 2-door & 4-door as well as Hybrid & Plug-In are accepted.
2. Check Charging System message must be displayed on MID with the DTC B1192 Stored.
3. No previous battery sensor or engine compartment harness replacement.
4. No bent terminal condition.
5. Vehicle has not been in an accident or showing signs of flood damage.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

© 2000–2015, American Honda Motor Co., Inc. All Rights Reserved.