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Sent on 07 24 2015 Expires on 10 20 2015
From Campaign Administration
Subject Stop Sale/Noncompliance Recall: 2016 HR-V Information Labels

DATE: July 24, 2015

TO: All Honda Sales, Service & Parts Managers and Personnel

FROM: Campaign Administration

RE: Stop Sale/Noncompliance Recall: 2016 HR-V Information Labels

On July 23, 2015, American Honda notified NHTSA of a **Noncompliance Recall** for approximately 12,000 2016 HR-V vehicles due to incorrectly applied and/or missing labels. **Any new or used units in dealer stock must be inspected and, if necessary, have the correct label applied per the appropriate service bulletin, 15-052: *Noncompliance Recall: HR-V Emission, Tire, and A/C Labels*, 15-053, *Noncompliance Recall: HR-V Emission Label*, or 15-054: *Noncompliance Recall: HR-V Emission (Trim and Year), Tire, and A/C Labels*, prior to sale. Refer to your [eResponsibility report](#) or [VIN inquiry](#) to determine which units in your inventory are affected.** American Honda Motor Co. expects to begin customer notification in late September 2015.

Note: Affected vehicles should not be sold until the correct label has been applied. Should an unrepaired vehicle result in any claim because of the required recall repair, the dealership will be solely responsible to the claimant, and will be required to defend and indemnify American Honda for any resulting claims.

Basic Problem

Due to manufacturing process errors, the emissions and/or tire labels may be incorrect or missing from the vehicle.

Campaign Information

Service bulletins 15-052, 15-053, and 15-054 have been posted to the Service Information System as of July 24, 2015, and include warranty, parts, inspection and repair information related to the campaigns. Be sure to select the correct bulletin based on VIN Inquiry status to avoid any rejected claims.

Parts Information

A small number of non-controlled correction labels are being allocated to all dealers on Friday July 24th. Labels are expected to arrive at the dealers on Saturday July 25, 2015 via DSO. These labels are intended to cover stop sale or customer walk-ins that may require label replacement. Additional controlled parts (emissions labels) are available through the controlled parts ordering system, and will require an affected VIN to order. Note that American Honda expects very few vehicles will require replacement of any label; please only place orders for emissions labels if a vehicle requiring one is identified.

Warranty and Repair Information

Warranty and repair information will be detailed in service bulletins 15-052, 15-053, and 15-054.

As always, please be sure to check VIN status inquiry to determine if a particular VIN is affected by this recall.

Click [here](#) for a copy of bulletin 15-052

Click [here](#) for a copy of bulletin 15-053

Click [here](#) for a copy of bulletin 15-054