

2016 Pilot Third Row Seatbelt Inspection Safety Recall Q&A

What is the reason for this recall?	During assembly of the third row seat and seatbelt, it is possible that the rear (third row) seatbelts could be trapped between the rear seat and the interior side panel. If a rear seatbelt is trapped, any occupant using the seatbelt may not be properly restrained in the event of a crash, increasing the risk of injury.
How did Honda discover this problem?	The problem was identified through routine factory quality inspections.
What will be done to recalled vehicles?	A Honda dealer will inspect the third row seatbelts, and, if needed, reposition them, free of charge.
Does this problem affect all 2016 Honda Pilots?	No. Only certain 2016 Pilots are affected by this recall.
How long will the inspection/repair take?	Customers should ask their dealers for a total time estimate when making an appointment, as each dealer's daily schedule is different.
Has Honda received complaints from customers for this issue?	No. Honda has not received any customer complaints, warranty claims, or reports of injuries related to this condition.
Have any crashes been caused by this problem?	No. Honda has not received any reports of crashes resulting from this condition. Further, this condition is very unlikely to be the cause of a crash.
Have there been any injuries?	No. Honda has not received any customer complaints, warranty claims, or reports of injuries related to this condition.
When will customers be notified?	Letters to owners of any remaining affected vehicles will be mailed within 60 days. However, all affected vehicles are eligible for inspection/repair now, and owners can check their vehicle recall status online at www.recalls.honda.com .
What should a customer do if their vehicle is experiencing a problem now?	If a customer is currently experiencing any problems with their seatbelts, they should contact a Honda dealer as soon as possible to schedule an inspection. At the time of this announcement, all of these vehicles should still be under the limited warranty. This recall only applies to a very limited number of vehicles, and it is unnecessary for all owners of a 2016 Pilot to visit a dealer. However, we want each customer who confirms that their vehicle is affected to have their vehicle inspected and, if necessary, repaired.
Have all of the vehicles being recalled been sold to customers?	In the United States, approximately 269 vehicles were sold to customers at the time that this recall was initiated. Any remaining unsold affected vehicles will be inspected and repaired prior to sale.
Is there a potential to include other vehicles in the future?	We are confident that we have identified all of the potentially affected vehicles and do not expect to add any in the future.
Where were these vehicles built?	The vehicles were built at Honda of Alabama Manufacturing in Lincoln, AL.
How many countries does this affect?	All of the affected vehicles were sold in the U.S.
How many vehicles are affected by this recall?	Worldwide (US-only): less than 1,700.
Is this a supplier issue, a Honda design issue, or a Honda manufacturing issue?	This is a Honda manufacturing issue.