# INTERACTIVE NETWORK

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| Sent on | 06  | 05  | 2015 | Expires on 09 | 01 | 2015 |  |
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| From    | All A   | All Acura Sales, Service & Parts Managers and Personnel |      |               |    |      |  |
| Subject | Stop Sale/Safety Recall: 2014-15 RLX & 2014 RLX Sport Hybrid CMBS Error |   |      |               |    |      |  |

DATE: June 5, 2015

TO: All Acura Sales, Service & Parts Managers and Personnel

FROM: Acura Parts, Service & Technical Division, Campaign Administration

RE: Stop Sale/Safety Recall: 2014-15 RLX & 2014 RLX Sport Hybrid CMBS Error

On May 13, 2015 Acura notified NHTSA of a **Stop Sale** order and **Safety Recall** for 19,502 model year 2014-15, MDX, RLX, and 2014 RLX Sport Hybrid vehicles. Any new or used vehicles in dealer stock must be repaired per the relevant service bulletin prior to sale. **Refer to the eResponsibility report or VIN Inquiry status to determine which vehicles in your inventory are affected.** 

### Problem

Under certain driving conditions, the Collision Mitigation Braking System (CMBS) may unexpectedly activate while operating the vehicle. The system may lock onto an incorrect target and apply emergency braking through the CMBS. If the CMBS applies unexpected emergency braking force during normal operation, it could increase the risk of a crash.

### Repair

Affected vehicles require a software update via the HDS to correct the CMBS system.

### Software

Software to complete this safety recall is currently available via HDS software version 3.01.40 or later.

### Warranty

Warranty information is detailed in service bulletin 15-030, *Safety Recall: RLX & RLX Sport Hybrid CMBS Error*. Originally two bulletins were released for the RLX and RLX Sport Hybrid, but because software is being released at the same time for both vehicles, service bulletin 15-031 is obsolete.

### Service Bulletin

In support of this recall, service bulletin 15-030 has been revised and is available on Service Information as of today, June 5, 2015. It includes software, update, and warranty information related to this campaign.

### **Customer Notification**

Acura expects to complete initial customer notification by late June 2015.

As always, make sure to check the iN VIN status inquiry to determine if a vehicle is eligible for this (or any) open recall.

Click here for a copy of service bulletin 15-030.

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