



**AUTOMOBILE DIVISION**  
American Honda Motor Co., Inc.  
1919 Torrance Blvd., - P.O. Box 2215  
Torrance, CA 90509-9870

April 2017

This notice applies to your vehicle:

RE: 2016 Pilot

Dear

**What is the reason for this notice?**

Our records indicate that a PRODUCT UPDATE has not been completed on this vehicle; refer to the address card for the affected VIN. There is a software problem within the audio-navigation unit that may cause the display screen, including any video images, to go blank and the unit to stop working.

**What will Honda do?**

Please contact any authorized Honda dealer for an appointment to have your vehicle's audio-navigation system updated. This work will be done *free of charge*.

**If you have questions**

If you have any questions about this notice, or you need assistance locating a dealer, contact Honda Automobile Customer Service at 1-888-234-2138. You may also find this information at [www.Hondacars.com](http://www.Hondacars.com).

We apologize for any inconvenience this product update may cause you.

Sincerely,

**American Honda Motor Co., Inc.**  
**Honda Automobile Division**

**NOTICE: If this is a leased vehicle, please forward this notice to the lessee.**

FOR DEALER USE ONLY: REFERENCE SVC BULLETIN #15-072

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