

April 2017

This notice applies to your vehicle:

RE: 2016 Pilot

Dear

## What is the reason for this notice?

Our records indicate that a PRODUCT UPDATE has not been completed on this vehicle; refer to the address card for the affected VIN. During manufacturing, the gauge control module software installed did not meet specification and there are two potential issues:

- The gauge control module adds mileage to the odometer when the OFF mode is selected (Touring and Elite only).
- The gauge control module loses communication with the HDS or may not transfer the odometer mileage and maintenance minder information when replacing the gauge control module.

There is one software update that will repair one or both of the issues affecting your vehicle.

## What will Honda do?

Please contact any authorized Honda dealer for an appointment to have your vehicle's gauge software updated. This work will be done *free of charge*.

## If you have questions

If you have any questions about this notice, or you need assistance locating a dealer, contact Honda Automobile Customer Service at 1-888-234-2138. You may also find this information at <u>www.Hondacars.com</u>.

We apologize for any inconvenience this product update may cause you.

Sincerely,

American Honda Motor Co., Inc. Honda Automobile Division

NOTICE: If this is a leased vehicle, please forward this notice to the lessee.

FOR DEALER USE ONLY: REFERENCE SVC BULLETIN #15-074