
2009-2015 Pilot Window Run Channel Deformation

Background

American Honda (AHM) is investigating certain 2009-2015 Pilots with a customer reporting a window run channel deformation. The deformation can cause a squeak, rattle or wind noise and cause the window not to auto close or reverse completely. To fully understand the cause of this condition, AHM would like to collect specific information from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested **ONLY** if the vehicle meets the following requirements:

1. Must be able to duplicate squeak, rattle or wind noise.
2. First time complaint.
3. No previous repair for this issue.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.