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Sent on 03 23 2015 **Expires on** 04 04 2015
From Parts and Service Division
Subject Request for Parts: 2014-2015 CR-V Buzzing Vibration While Driving

Message PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Parts: 2014-2015 CR-V Buzzing Vibration While Driving

**This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.**

Background

American Honda (AHM) is investigating certain 2014-2015 CR-Vs with a complaint of a buzzing vibration while driving at highway speeds (75-85 mph). To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. 2HK VINs & 2WD ONLY.
2. EX & EX-L vehicles ONLY. No Touring.
3. Must have OEM tires with less than 3,000 miles.
4. No previous repairs for this issue.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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