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Sent on 03 21 2015 **Expires on** 04 04 2015
From Parts and Service Division
Subject Request for Visit: 2013-2014 Accord Click or Pop Noise from the Driver's Airbag

Message PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Visit: 2013-2014 Accord Click or Pop Noise from the Driver's Airbag

**This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this i/N message and provide a copy to the Shop Foreman and all Service Advisors.**

Background

American Honda (AHM) is investigating certain 2013-2014 Accords with a customer reporting a pronounced clicking or popping noise coming from the driver's airbag area while turning the steering wheel. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. First time complaints only and no previous repairs.
2. No prior accidents.
3. Must be able to duplicate concern.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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