



AUTOMOBILE DIVISION
American Honda Motor Co., Inc.
1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

May 2017

This notice applies to your vehicle:

RE: 2011–14 Odyssey

Dear

What is the reason for this notice?

Our records indicate that a PRODUCT UPDATE has not been completed on this vehicle; refer to the address card for the affected VIN. On some 2011–14 Odyssey vehicles, the trailer hitch weight was not properly calculated into the gross axle weight rating (GAWR) on the vehicle certification label. This can create a situation where the vehicle exceeds the indicated gross axle weight rating.

What will Honda do?

Please contact any authorized Honda dealer for an appointment to have the dealer apply a certification correction sticker and replace the Owner's Manual. Please remember to bring in your original Owner's Manual, if available, so it can be recycled. This work will be done *free of charge*.

If you have questions

If you have any questions about this notice, or you need assistance locating a dealer, contact Honda Automobile Customer Service at 1-888-234-2138. You may also find this information at www.Hondacars.com.

We apologize for any inconvenience this product update may cause you.

Sincerely,

American Honda Motor Co., Inc.
Honda Automobile Division

NOTICE: If this is a leased vehicle, please forward this notice to the lessee.

FOR DEALER USE ONLY: REFERENCE SVC BULLETIN #16-003

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