

February 28, 2015

01317-01624 Version 3

Warranty Extension: Door Lock Actuator Does Not Work

Supersedes 14-084, *Warranty Extension: Front Passenger and Left and Right Rear Passenger Door Lock Actuator Does Not Work* dated January 14, 2015, to revise the information highlighted in yellow

AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2007–09	CR-V	ALL	Check the iN VIN status for eligibility

REVISION SUMMARY

- This warranty extension applies to all doors.
- The flat rate times were changed under WARRANTY CLAIM INFORMATION.

BACKGROUND

American Honda is extending the warranty on all four door lock actuators, which is part of the door latch assembly, to 6 years from the original date of purchase or until November 7, 2015, whichever is later.

This warranty covers vehicles where the door lock actuator does not work or if the lock cycles from locked to unlocked.

The warranty extension does not apply to any vehicle that has ever been declared a total loss or sold for salvage by a financial institution or insurer or has a branded or similar title under any state's law.

There are two bulletins addressing the 2007–09 CR-V door lock actuators:

- S/B 14-083, *Product Update: Driver's Door Lock Actuator Does Not Work*
- S/B 14-084, *Warranty Extension: Door Lock Actuator Does Not Work*

Make sure you use the correct bulletin for doing repairs and filing warranty claims.

CUSTOMER NOTIFICATION

Owners of affected vehicles will receive a notification of this warranty extension.

Do an iN VIN status inquiry to make sure the vehicle is shown as eligible.

CORRECTIVE ACTION

Verify the door lock actuator does not work properly, and replace **only** the affected door latch assembly, which includes the door lock actuator.

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

PARTS INFORMATION

Part Name	Part Number	Quantity
Driver's Door Latch Assembly	72150-SWA-A01	1
Front Passenger's Door Latch Assembly	72110-SWA-D01	1
Right Rear Door Latch Assembly	72610-SWA-A01	1
Left Rear Door Latch Assembly	72650-SWA-A01	1

WARRANTY CLAIM INFORMATION

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
8191B9	Replace the front right (passenger's) door latch assembly.	0.6 hr.	5P800	JE300	14-084A	72110-SWA-D01
8211F5	Replace left rear door latch assembly.	0.6 hr.	5P800	JE300	14-084B	72650-SWA-A01
8221F1	Replace right rear door latch assembly.	0.6 hr.	5P800	JE300	14-084C	72610-SWA-A01
8181D2	Replace the driver's door latch assembly.	0.6 hr.	5P800	JE300	14-084D	72150-SWA-A01

Skill Level: Repair Technician

REPAIR PROCEDURE

Replace the affected door latch; refer to the electronic service manual.

END