

**LINCOLN:**

2016 MKS, MKT, Navigator

**ISSUE**

Some 2016 MKS, MKT and Navigator vehicles equipped with the THX audio system may not play sound during demo mode.

**ACTION**

Follow the Service Procedure steps to correct the condition.

**SERVICE PROCEDURE**

Replace the audio digital signal processing (DSP) module. Refer to Workshop Manual (WSM), Section 415-00.

PART NUMBER	PART NAME
FL7Z-18B849-A	DSP Module - Navigator
DE9Z-18B849-A	DSP Module - MKT
DA5Z-18B849-A	DSP Module - MKS

OPERATION	DESCRIPTION	TIME
160127A	2016 MKS: Replace The DSP Module (Do Not Use With Any Other Labor Operations)	0.5 Hr.
160127A	2016 MKT: Replace The DSP Module (Do Not Use With Any Other Labor Operations)	0.9 Hr.
160127A	2016 Navigator: Replace The DSP Module (Do Not Use With Any Other Labor Operations)	1.2 Hrs.

**WARRANTY STATUS:**

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

**DEALER CODING**

BASIC PART NO.	CONDITION CODE
18B849	42

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.