

SSM 46073	Some 2016-2017 Escape, MKC, Fiesta, F150, Expedition, Navigator, Mustang, Transit, Focus, C-Max, MKX, Taurus, MKS, Flex, MKT, and Edge and 2017 Explorer, Fusion, MKZ, Super Duty, Transit Connect and Continental vehicles equipped with SYNC 3 might exhibit a blank screen or other various SYNC symptoms only when the vehicle is in Transport mode. Engineering is aware of this possibility and it is considered normal due to the power saving features enabled while in transportation mode. It is beneficial to extended battery life to keep the vehicle in Transport Mode until the vehicle is prepped for sale. If the vehicle should exhibit a blank screen or other SYNC symptoms after it has been taken out of Transport mode, refer to Workshop Manual, Section 415-00 for normal diagnosis. The SYNC version can be confirmed via OASIS.
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