



TECH TALK

Volume 229 - March, 2017

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Vehicle Technical Info

NOTE: The ✓ mark indicates an article is being repeated from a previous issue of Tech Talk due to the subject's importance.



GROUP 00 – General

TIN-17-00-002: PANASONIC TOUGH PAD RECALL — All models.

TIN-17-00-002 was released recently and states:

“Panasonic, the manufacturer of the Toughpad tablet which currently supports the MEDIC 4 software that MMNA currently uses, has issued a recall for the tablet. Panasonic has identified a certain small number of cases where the tablet has been involved in a thermal incident. Currently, Panasonic is investigating this small number of incidents but has not determined the root cause of the failure. In an attempt to address this issue as soon as possible, Panasonic has released an update to address any potential problems with the Toughpad machine in the meantime. Reacting to this recall notice from Panasonic, MMNA will shortly release a download that will incorporate Panasonic's update to all machines that are currently being

used in Mitsubishi dealerships in the U.S., Canada, and Puerto Rico. This download will include the previously mentioned download from Panasonic and two (2) blank downloads. These three downloads will put the machine in an automatic lockout function until the user (Mitsubishi dealer personnel) forces an update to the machine. This procedure has been put in place by MMNA corporate to ensure all units receive this important update.

NOTE: This recall applies to the Panasonic Toughpad only. The Panasonic Toughbook is not affected by this recall.”



GROUP 31 – Wheel and Tire

✓ PHOTO REQUIRED CONDITION (PRC) FOR TPMS SENSOR REPLACEMENT — 2014-17 Mirage and 2017 Mirage G4.

NOTE: This article is being reprinted to further clarify requirements for TPMS sensor claims.

If you replace a TPMS sensor on any 2014 - 2017 Mirage or 2017 Mirage G4 you are required to submit a photo to the PRC. The photo must clearly show whether or not the TPMS sensor (body) was attached to the wheel (valve stem) when the tire was dismounted. If the photo does not show the proper detail, dealers may be debited for the claim. The supplier requires this type of photo in order to perform further analysis.

NOTE: Following are two examples of a “Good” (acceptable) photo and “Not Good” (unacceptable) photo for submission to the PRC.

The “Good” photo shows that the sensor was attached to the wheel when brought in to the dealer.

The “Not Good” photo shows only the outside of the wheel and does not show where the sensor was in relation to the wheel and tire upon arrival at the dealership.

“GOOD” Example of Photo Submitted to PRC



“NOT GOOD” Example of Photo Submitted to PRC



In addition to posting the photo, please report the failure DTC(s) on the PRC report, and add a comment describing whether or not the tire had ever been dismantled prior to this service (e.g., YES - The tire was dismantled prior to this service, or NO - the tire was never dismantled prior to this service). If it is not apparent that the tire was previously dismantled, the customer should be able to provide that information. MMNA will issue a Warranty Parts Return Request for all replaced (Mirage) TPMS sensors (which includes the valve stem and bulb in addition to the sensor body).

Once returned, the TPMS sensors will be combined with their respective PRC photos and forwarded to the supplier for analysis.

Please continue posting the TPMS sensor photos to the PRC until a cancellation notice is published by MMNA headquarters. Upload PRC photos into the category titled “TPMS Sensors in Wheel Photos.”

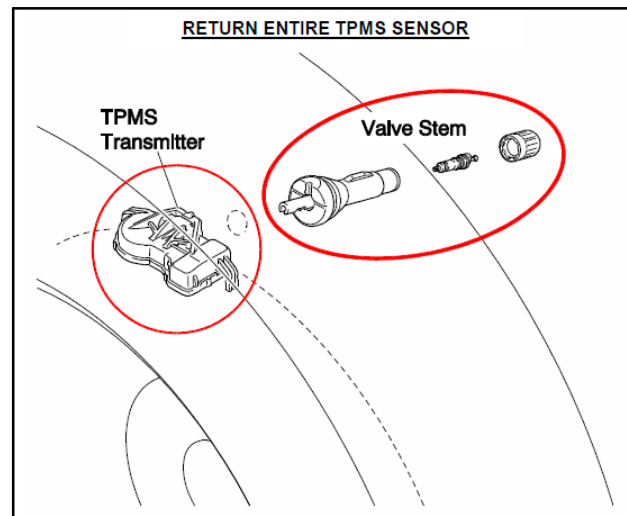
TIN-17-31-001: PHOTO REQUIRED CONDITION (PRC) FOR TPMS SENSOR REPLACEMENT - REVISED — 2014-17 Mirage and 2017 Mirage G4.

TIN-17-31-001 was released recently and states:

“When replacing a TPMS sensor under warranty on 2014 – 2017 Mirage and 2017 Mirage G4 vehicles, accurate photos and a completed “TPMS Reception Issue” Questionnaire MUST be posted to the Photo Required Condition & Pre Approval Center. If no photos and/or questionnaire are submitted, or photos are submitted that do not show the proper detail (see examples in this TIN), dealers are in jeopardy of being debited for the claim.

The following are REQUIRED for all TPMS sensor claims:

1. Return the entire TPMS transmitter and valve stem.



2. A photo of the TPMS transmitter and valve stem taken when the tire was dismantled at your dealership. The photo must show whether or not the sensor was attached to the wheel (valve stem) or loose inside the tire upon arrival.

GOOD photos: Below are two examples of “Good” photos submitted to the PRC. In one case, the sensor was attached to the wheel, and the other shows it was loose in the tire.

GOOD EXAMPLES OF SUBMITTED PHOTOS
(showing location of sensor, attached and unattached)



NOT GOOD photos: Below are two examples of “Not Good” or unacceptable photos submitted to the PRC.

A photo of the sensor by itself or of the outside of the wheel does NOT show where the sensor was in relation to the wheel and tire upon arrival at the dealership.

NOT GOOD EXAMPLES OF SUBMITTED PHOTOS
(neither photo shows if sensor is attached to wheel or not)



3. Completed Questionnaire “TPMS Reception Issue.” This can be found on MDL or through the Techline Main Screen.

- Techline: Click on the “Worksheets, Questionnaires, Job Aids” button, click on “TPMS Reception Issue” under “Questionnaires”
- MDL: Go to service → service tech resources → Service Related Items → Worksheets, Questionnaires, Job Aids → Questionnaires

4. Select the category “TPMS SENSORS IN WHEEL PHOTOS.”

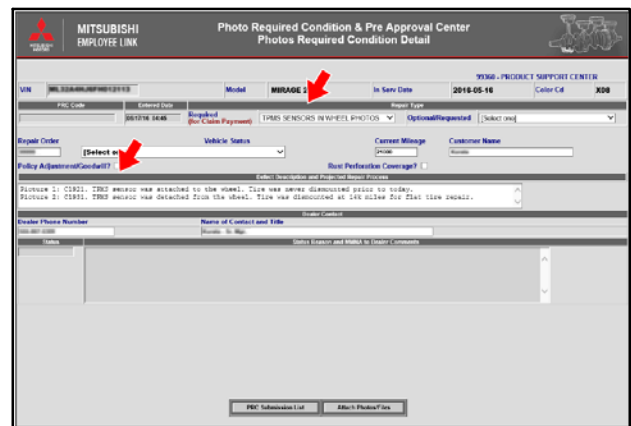
5. Enter the following in the “Defect Description and Projected Repair Process” field in the PRC:

- A list of the failure DTCs that were set.
- Whether or not the tire was previously dismantled prior to this service (for example, “Yes, the tire was dismantled” or “No, the tire was never dismantled”). Obtain this information from the customer if necessary.

EXAMPLES OF SUBMITTED COMMENTS

GOOD EXAMPLE: “TPMS light remains on. DTC C1931 will not erase. Customer reported tire was never previously dismantled. TPMS sensor was attached to the wheel when the tire was dismantled.”

NOT GOOD EXAMPLE: “Sensor failed.”



NOTE: Photos must be posted on the PRC before entering the related Warranty claim.

MMNA will issue a Warranty Parts Return Request for all replaced (Mirage) TPMS sensors (which includes the valve stem).

Please continue posting the TPMS sensor photos to the PRC until a cancellation notice is published by MMNA headquarters.”



GROUP 42A – Body

SUNROOF GLASS ADJUSTMENT FOR WIND NOISE/WATER LEAKS — 2004-11 Endeavor.

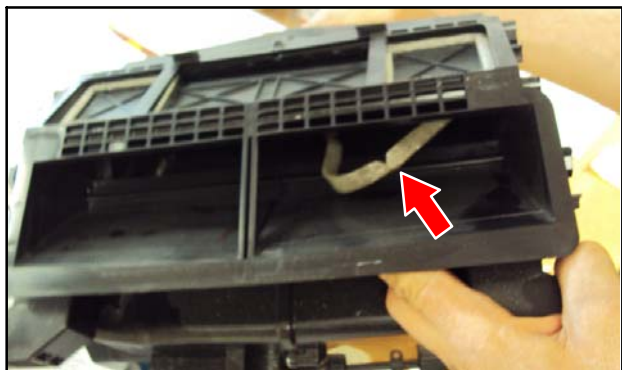
When repairing a sunroof on Endeavor vehicles, technicians are reminded to follow TSB-11-42A-006, “Sunroof Glass Adjustment Procedure.” This TSB contains adjustment procedures that should help resolve wind noise complaints and water leaks around the sunroof glass.



GROUP 55 – Heater, Air Conditioning and Ventilation

✓ INCONSISTENT AIRFLOW OR TEMPERATURE FROM HVAC VENTS — 2013-15 Outlander Sport/RVR.

Should a customer complain about inconsistent airflow output or temperature variations from the front vents on either side of the vehicle, it may not be necessary to replace the entire HVAC assembly. Inspect first for loose foam on the edge of the doors inside the upper heater case of the HVAC assembly (2 examples shown below). Repair or replace the foam as needed.



GROUP 60 – Recalls

ATIN-17-SR-001-A: I-MiEV PASSENGER SIDE FRONTAL AIR BAG INFLATOR SAFETY RECALL CAMPAIGN — Certain 2012 & 2014 i-MiEV.

ATIN-17-SR-001-A was released recently and states:

“A recall campaign will be released today for the front passenger air bag inflator equipped on certain 2012 and 2014 i-MiEV vehicles built from October 28, 2011 to September 3, 2014. The Recall Campaign Bulletin, SR-17-001, outlining the repair procedure will be available today on MEDIC and MDL.

Vehicles equipped with a front passenger Takata air bag inflator containing ammonium nitrate, are at risk of inflator rupture during a collision. An inflator rupture may cause metal fragments to pass through the air bag and into the vehicle interior at high speed, which may result in injury or death to vehicle occupants.

Notification letters will be sent to owners of affected vehicles, requesting they contact their local Certified Mitsubishi i-MiEV dealership to schedule an appointment to have this recall performed. If you are NOT a Certified Mitsubishi i-MiEV dealer and a customer contacts you regarding this recall, please refer the customer to Mitsubishi Customer Relations (888-648-7820), to assist the customer locate the nearest Certified Mitsubishi i-MiEV dealership.

Some Certified Mitsubishi i-MiEV dealers have been force allocated stock using a formula based on the proximity and percentage of applicable registered VINs by ZIP code. Parts shipments were processed via the ‘R’ order type and started shipping along with your scheduled stock order beginning 03/07/2017. Dealers may place additional orders via the MDL. Please refer to Parts Bulletin 52-IM-01-17 for additional information.

Dealers must review the Warranty Superscreen to confirm if any vehicles in their new or used vehicle inventories are affected, and conduct this campaign prior to delivering them. When checking for applicability of this campaign (C1701E), please check for and complete any other open campaigns. Always obtain the customer’s approval before completing a campaign on a customer owned vehicle.

The replaced inflator must be returned to Takata directly for testing and analysis. Dealers must follow the return shipping procedure outlined in SR-17-001. Please note that the air bag inflator return process for this campaign may be different from other Takata air bag inflator campaigns (e.g., SR-14-012, SR-15-007, and SR-16-002).

Completion of this recall is an extremely important initiative for MMNA. To support completion of this recall, owners will be informed that a rental/loaner vehicle will be available to them during completion of this recall. Please prioritize this repair in your shop scheduling. To minimize inconveniences for your customers, please ensure every eligible customer is provided with a rental car upon request.”

IMPORTANT

Affected new or used inventory vehicles must be repaired before the vehicle is delivered. Dealers must check their inventory vehicles’ VINs on the Warranty Superscreen to verify whether the vehicle is involved in a recall campaign. It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.



Training News



Technical Training Schedule April 2017 – May 2017

Always check MDL for schedule updates. Since Mobile Training does not appear on the calendars below, contact your District Parts & Service Manager for information about Mobile Training in your area.

EASTERN ZONE

New Jersey Technical Training Center

April				
M	T	W	Th	F
27	28	29	30	31
3	4	5	6	7
10	11	12	13	14
17	18	19	20	21
24	25	26	27	28

May				
M	T	W	Th	F
1	2	3	4	5
8	9	10	11	12
15	16	17	18	19
22	23	24	25	26
29	30	31	1	2

Atlanta Technical Training Center

April				
M	T	W	Th	F
27	28	29	30	31
3	4	5	6	7
10	11	12	13	14
17	18	19	20	21
24	25	26	27	28

May				
M	T	W	Th	F
1	2	3	4	5
8	9	10	11	12
15	16	17	18	19
22	23	24	25	26
29	30	31	1	2

WESTERN ZONE

Dallas Technical Training Center

April				
M	T	W	Th	F
27	28	29	30	31
3	4	5	6	7
10	11	12	13	14
17	18	19	20	21
24	25	26	27	28

May				
M	T	W	Th	F
1	2	3	4	5
8	9	10	11	12
15	16	17	18	19
22	23	24	25	26
29	30	31	1	2

California Technical Training Center

April				
M	T	W	Th	F
27	28	29	30	31
3	4	5	6	7
10	11	12	13	14
17	18	19	20	21
24	25	26	27	28

May				
M	T	W	Th	F
1	2	3	4	5
8	9	10	11	12
15	16	17	18	19
22	23	24	25	26
29	30	31	1	2

Days	Code	Prerequisites	Days	Code	Prerequisites
Automatic Transaxles			Manual Transaxles		
40/50 Series Diagnosis & Repair	3	AT2T ATFT1 or ATFWE or ATFB	Manual Transaxles & Transfer Cases	3	MTT2 MTFW, ES1W, ME3W, MED4, STV4
50 Series 5-speed Diagnosis & Repair	1	AT3 AT2T	Twin Clutch Sportronic Shift Transmission	2	TC-SST AESP, ES1W, ES2, STV4, ME3W, MED4, ATFWE, MTT2
CVT Diagnosis & Repair	2	CVTT ATFT1 or ATFWE or ATFB			
Brakes			Vehicle Specific		
Antilock Brakes	2	ABS2 ES1W	Eclipse Spyder Convertible Top (Top Stack)	1	SP3 No Prerequisites
Electrical Systems			Mitsubishi Electric Vehicle Technician Training	2	MEVTT AESP, ES1W, ES2, STV4, ME3W, MED4, 120
Electrical Systems 2	3	ES2 ES1W			
Electrical Systems 3	2	ES3 ES1W			
Engine Performance			Vehicle Diagnostics		
Advanced Emission Diagnosis	3	AED ES1W, STV4, MFIT2	Advanced Electronic Service Procedures	-	AESP No Prerequisites
Engine Repair	3	ER1 ERFW, ES1W, ME3W, MED4, STV4	Advanced Safety & Convenience Features	1	ASCF ES1W, ME3W, MED4, STV4
Multipoint Fuel Injection	4	MFIT2 ES1W, STV4	Advanced Safety & Convenience Features 2	1	ASCF2 ASCF, ES1W, ME3W, MED4, STV4
Heating & A/C Systems			MEDIC4	1	MED4 ME3W
Climate Control	2	CC1 MACW, ES1W, ME3W, MED4, STV4	Scan Tool Viewer 4	1	STV4 No Prerequisites

NEWS:

The all new **Engine Repair** curriculum launches April 1, 2017. It consists of a web-based introductory course (Engine Repair Fundamentals, ERFW) and a 3-day classroom course (Engine Repair, ER1) conducted at Mitsubishi training centers only. Technicians must successfully complete ERFW, ES1W, STV4, ME3W, and MED4 prior to enrolling in ER1.

Completion of the two new Engine Repair courses will be required for the 2017 DiamondPro Recognition Program. In addition, beginning October 1, 2017, ERFW will be added as a required **Core Course** and ER1 will be added as a required **Specialty Course**.


**Saluting Mitsubishi DIAMONDPRO
 MASTER ELITE
 Technicians for 2016!**

Information regarding award redemption will be announced soon.



MASTER ELITE TECHNICIANS

EASTERN ZONE MASTER ELITE TECHNICIANS

Dealership	Last Name	First Name	Dealership	Last Name	First Name
BUHLER MITSUBISHI	CARRETTA	THOMAS	RAY SKILLMAN WESTSIDE MITSUBISHI	BROWNING	LAWRENCE
HALTERMANS MITSUBISHI	COTTER	MICHAEL	QUAKERTOWN MITSUBISHI	BECHTEL	KEVIN
HEALEY MITSUBISHI	ORTIZ	MICHAEL	OURISMAN MITSUBISHI	MANN	ROLAND
MOTORWORLD MITSUBISHI	ZALEWSKI	JAMES	SHIRLIE SLACK MITSUBISHI	HAAS	JEFFREY
MAX MADSEN'S AURORA MITSUBISHI	MEARS	DAVID	D & E MITSUBISHI	HANNEL	BRADLEY
MAX MADSEN'S AURORA MITSUBISHI	WOOLARD	ROBERT	LOVE MITSUBISHI	WOLTERS	KENNETH
NIELSEN MITSUBISHI	NOVAK	TIM	RICART MITSUBISHI	CLARK	CHAD
BIGGERS MITSUBISHI	GAMACHE	JEFFERY	WALKER MITSUBISHI-OH	GREENSPAN	PHILLIP
CLIFF WALL MITSUBISHI	FLORES JR	LARRY	ALAN VINES MITSUBISHI	HARRIS	SHAWN
MENTOR MITSUBISHI	WAWROWSKI	MICHAEL	GOSSETT MITSUBISHI	VOIGT	RUSSELL
RAY SKILLMAN MITSUBISHI	CHALLIS	JEROLD	SHOWCASE MITSUBISHI	TOPORSKI	JOEL

WESTERN ZONE MASTER ELITE TECHNICIANS

Dealership	Last Name	First Name	Dealership	Last Name	First Name
ANAHEIM MITSUBISHI	FERGUSON	JEFF	DON HERRING NORTH MITSUBISHI	VANDIVER	JAY
BIG TWO MITSUBISHI	PRICE	GARRY	MISSION MITSUBISHI	BERRY	LARRY
EL CAJON MITSUBISHI	LONG	RANDOLPH	CARRIAGE MITSUBISHI	MOBLEY	GREGORY
DON ROBINSON MITSUBISHI	ROTH	DYLAN	ROSWELL MITSUBISHI	BOLTON	KENNETH
LOU FUSZ MITSUBISHI	HARMS	JEFFREY	SAVANNAH MITSUBISHI	HAMMOND	WILLIAM
LOU FUSZ MITSUBISHI	HERRERA	MARK	KENDALL MITSUBISHI	MESA	CLEMENTE
LUTHER BROOKDALE MITSUBISHI	BARNES	GARY	DAYTONA MITSUBISHI	DUKE	CORY
VERN EIDE MITSUBISHI	HERRIG	ALAN	GAINESVILLE MITSUBISHI	MATERN	DWAYNE
WHITE BEAR MITSUBISHI	KELLEY	DANIEL			

Saluting Mitsubishi DIAMONDPRO MASTER

Technicians for 2016!

Information regarding award redemption will be announced soon.



MASTER TECHNICIANS

EASTERN ZONE MASTER TECHNICIANS

Dealership	Last Name	First Name	Dealership	Last Name	First Name
WANTAGH MITSUBISHI	LEMAIRE	FRED	HERTRICH MITSUBISHI	PEDERSEN	ALAN
WANTAGH MITSUBISHI	PICECE	VINCENT	DICK SMITH MITSUBISHI	STAFFORD	WARREN
BELL MITSUBISHI	WALLACE	ROBERT	EASLEY MITSUBISHI	BAGWELL	TOMMY
HEALEY MITSUBISHI	FUSCO	GIUSEPPE	FAYETTEVILLE MITSUBISHI	ORTIZ	LUIS
O'BRIEN MITSUBISHI-NORMAL	HORNER	JOHN	QUIRK MITSUBISHI-ME	BENNETT	SCOTT
O'BRIEN MITSUBISHI-NORMAL	UTTER	RICHARD	EXPRESSWAY MITSUBISHI	KUJAWA	STAN
CORONET MITSUBISHI	CONDIE	ANTHONY	WALKER MITSUBISHI-OH	TIPTON	JASON
RUSS DARROW MITSUBISHI	FISCHER	JOHN	COLONIAL MITSUBISHI-PA	BERKEY	BRADLEY
SCHLOSSMANN CITY MITSUBISHI	CORN	THOMAS	PANTILI MITSUBISHI	BLANKENSHIP	ANTHONY
RAY SKILLMAN SHADELAND MITSUBISHI	HUNTER	JAY	BOB KING MITSUBISHI	WHITE	RONNIE
RON MARHOFER MITSUBISHI	LEARN	MICHAEL	LEITH MITSUBISHI-RALEIGH NC	DUCKSON	DAN
WAIKEM MITSUBISHI	CUNNINGHAM	SHON	WALLACE MITSUBISHI JOHNSON CITY	NEWBERRY	DANIEL
WAIKEM MITSUBISHI	KELLER	JORDAN			

WESTERN ZONE MASTER TECHNICIANS

Dealership	Last Name	First Name	Dealership	Last Name	First Name
ANAHEIM MITSUBISHI	KISHABA	JOHN	DON HERRING IRVING MITSUBISHI	GUZMAN	IVAN
CAMACHO MITSUBISHI	AQUILINA	EDDIE	DON HERRING IRVING MITSUBISHI	ROOK	ROLAND
MARK MITSUBISHI-AZ	EMINHIZER	DARREN	DON HERRING NORTH MITSUBISHI	CRINELLA	GIOVANNI
ALAN WEBB MITSUBISHI	GREAVES	DAVID	DON HERRING NORTH MITSUBISHI	HARRIS	KENNETH
YOUNKER MITSUBISHI	ALIYEV	GUSEYN	JUBILEE MITSUBISHI	BROWN	BENNIE
KARL MALONE MITSUBISHI	GARRETT	MICHAEL	KARMART MITSUBISHI	DRAKE	MICHAEL
SAN RAFAEL MITSUBISHI	MOELLER	JAY	BILL SEIDLE'S MITSUBISHI	SOLORZANO	ENNIO
JOHN DEERY MITSUBISHI	WHEELER	GARY	COCONUT CREEK MITSUBISHI	VON STEIN	ROBERT
RILEY MITSUBISHI	O'NEILL	TIMOTHY	PALM MITSUBISHI	MCGHEE	MARK
WHITE BEAR MITSUBISHI	HEFFKEN	MATTHEW	FOUNTAIN MITSUBISHI	ARJOON	TULSIE
SHORTLINE MITSUBISHI	ERICKSON	CHARLES	GAINESVILLE MITSUBISHI	WHITEHEAD	CASEY
SKYLINE MITSUBISHI	PULVERE	PAUL	JENKINS MITSUBISHI	ERHARD	BRIAN
OLATHE MITSUBISHI	SMITH	ERIC	SPORT MITSUBISHI	PILLE	BOB

Saluting Mitsubishi DIAMONDPRO SENIOR

Technicians for 2016!

Information regarding award redemption will be announced soon.



SENIOR TECHNICIANS

EASTERN ZONE SENIOR TECHNICIANS

Dealership	Last Name	First Name	Dealership	Last Name	First Name
HEALEY MITSUBISHI	BELCHER III	FREEMAN	PERUZZI MITSUBISHI	STEWART	SCOTT
MAX MADSEN MITSUBISHI	SHARP	GREGORY	OURISMAN MITSUBISHI	PACE	BRYAN
MAX MADSEN'S AURORA MITSUBISHI	FRIEDRICH	CHRISTOPHER	GOLDSTEIN MITSUBISHI ALBANY	BRADYJR	DONALD
ANDERSON MITSUBISHI-IL	WOODS	REX	COLUMBUS MITSUBISHI NORTH	WEBB	TRENT
PRESTIGE MITSUBISHI-WI	WURM	JOSEPH	WALTERS MITSUBISHI	CHARLES	KEITH
CHERRY HILL MITSUBISHI	NEDELA	MARK	PANTILI MITSUBISHI	SETTLES	MAURICE
JEFF D'AMBROSIO OF OXFORD MITSUBISHI	JONES	ALLAN	WALLACE MITSUBISHI-KINGSPORT	DEAN	JOSHUA

WESTERN ZONE SENIOR TECHNICIANS

Dealership	Last Name	First Name	Dealership	Last Name	First Name
OXNARD MITSUBISHI	VAN	PHU	COASTAL MITSUBISHI	DECHERT	JOHN
BIG TWO MITSUBISHI	FRANKLIN	KYLE	KING MITSUBISHI-FL	SAMUDA	DAYNE
MARK MITSUBISHI-AZ	BUNDY	JOHN	DAYTONA MITSUBISHI	LEAGUE	RALPH
RICHFIELD BLOOMINGTON MITSUBISHI	HANSON	JEFFREY	RC HILL MITSUBISHI-DELAND	JESSEE	FREDDIE

Saluting Mitsubishi DIAMONDPRO SPECIALIST Technicians for 2016!

Information regarding award redemption will be announced soon.



SPECIALIST TECHNICIANS

EASTERN ZONE SPECIALIST TECHNICIANS

Dealership	Last Name	First Name	Dealership	Last Name	First Name
112 MITSUBISHI	TRAVLOS	NICK	LITTLE JOE'S MITSUBISHI	SUNDERLAND	JUSTIN
BROOKLYN MITSUBISHI	STYLIANOU	GUS	OURISMAN MITSUBISHI	ALSTON	DARRYL
LASORSA MITSUBISHI	VAZQUEZ	JOSUE	OURISMAN MITSUBISHI LAUREL	BAINER	GLENN
SCHALLER MITSUBISHI	KNAPIK	RICHARD	POMOCO MITSUBISHI HAMPTON	CLARK SR.	MURRY
SCHALLER MITSUBISHI	PAGE JR	MICHAEL	RENN KIRBY MITSUBISHI	TONEY	RUSSELL
SECOR MITSUBISHI	BURDICK	RANDY	SHIRLIE SLACK MITSUBISHI	CURRY	DANELL
46 MITSUBISHI	TEJEDA	JUAN	EASLEY MITSUBISHI	DAVIS	STEVEN
46 MITSUBISHI	COLIN	HUBERT	FAYETTEVILLE MITSUBISHI	STRICKLAND	JAMES
46 MITSUBISHI	LEBRON	FRANK	GRIFFIN MITSUBISHI	PIMENTEL	CHRISTOPHER
46 MITSUBISHI	TAYLOR	BRANDON	HOOVER MITSUBISHI CHARLESTON	LUND	MATTHEW
DUTCHESS MITSUBISHI	MONTALVO	ANGELO	JOE PECHELES MITSUBISHI	KIRKMAN	GREG
ISLAND MITSUBISHI	LIANTONIO	DOMENICK	LARRY JAY MITSUBISHI	WINDERL	ANDREW
MOTORWORLD MITSUBISHI	GYORY	MICHAEL	MYRTLE BEACH MITSUBISHI	MOORE	AARON
CONTINENTAL MITSUBISHI	KASPER	MATTHEW	PLANET MITSUBISHI	HUGHES	CARTER
CONTINENTAL MITSUBISHI	SZWAB	ANDRZEJ	BURDICK MITSUBISHI	GATHMANN	DONALD
CONTINENTAL MITSUBISHI	VLAJNIC	NIKOLA	BURDICK MITSUBISHI	HOUNGSOBATH	TINA
MAX MADSEN MITSUBISHI	GROSS	KEITH	CHARLIE'S MITSUBISHI-ME	WILSON	STEVEN
MAX MADSEN'S AURORA MITSUBISHI	ZEPEDA	JOSE	DELLA MITSUBISHI	JAMES	COLIN
MIKE MILLER MITSUBISHI	MAPLE II	CHARLES	FUCCILLO MITSUBISHI	CLAFLIN	ADAM
O'BRIEN MITSUBISHI-NORMAL	GORDON	CHRISTOPHER	FUCCILLO MITSUBISHI	MALDONADO	MANUEL
SOUTH SUBURBAN MITSUBISHI	FREEBORN	CHRISTOPHER	GOLDSTEIN MITSUBISHI ALBANY	RAMPERSAUD	DHANASAR
SOUTH SUBURBAN MITSUBISHI	GALE	CHRISTOPHER	GRIFFETH MITSUBISHI	MICHAUD	STEVE
BERGSTROM MITSUBISHI	HAWS	ROBERT	MARINA MITSUBISHI	HUSTED	ERIC
NAPLETON'S URBANA MITSUBISHI	WILLIAMS	DAVE	MARINA MITSUBISHI	NEWCOMB	KENNETH
PORCARO MITSUBISHI	MCCARTER	EARNEST	SIMMONS ROCKWELL MITSUBISHI	JOHNSON	BOB
SCHAUMBURG MITSUBISHI	RIVERA	JUSTIN	SIMMONS ROCKWELL MITSUBISHI	PICKERING	ERIK
INTERSTATE MITSUBISHI	BARNETT	SHANNON	TONY MANGINO MITSUBISHI	FOPEANO	MICHAEL
INTERSTATE MITSUBISHI	GRIFFITH	JAKE	TONY MANGINO MITSUBISHI	PENNACCHIA	ANTHONY
INTERSTATE MITSUBISHI	MICHAELS	STEVEN	KERRY MITSUBISHI	ENGLER	BRIAN
MENTOR MITSUBISHI	GORDON	RON	RICART MITSUBISHI	DEYE	TAYLOR
MENTOR MITSUBISHI	STROUSE	JOSEPH	SWOPE MITSUBISHI	BROWN	JAMES
RAY SKILLMAN MITSUBISHI	HANNEMAN	RANDAL	WALKER MITSUBISHI-OH	JACOBS	ZACH
RAY SKILLMAN SHADELAND MITSUBISHI	KEEVERS	BLAKE	CHARLESTON MITSUBISHI	EVA	MARK
RON MARHOFER MITSUBISHI	SVOBODA	JEFF	JIM SHORKEY MITSUBISHI-N.HUNTINGDON	MARTIN	GEORGE
CHERRY HILL MITSUBISHI	WOODARD	JOHN	MOUNTAINEER MITSUBISHI	HONAKER	LOGAN
LANCASTER MITSUBISHI	TROOP	ROBERT	PANTILI MITSUBISHI	CREWS	SHAWN
PIAZZA MITSUBISHI	DETURK	SCOTT	EDD KIRBY'S ADVENTURE MITSUBISHI	RODEN	NATHANIEL
YORK MITSUBISHI	GARVER	ERIC	LEITH MITSUBISHI-RALEIGH NC	MARQUEZ	VICTOR
BURLINGTON MITSUBISHI	CHERRIER	GARY	SKYLAND MITSUBISHI	RAYGOZA	JUAN
KEENE MITSUBISHI	LUNARDI	JONATHAN	VANN YORK MITSUBISHI	BALDWIN	MARK
HYMAN BROS. MITSUBISHI	BELCHER	MICHAEL	ANN ARBOR MITSUBISHI	ROWLEY	THOMAS
JBA MITSUBISHI	KINCER	RODNEY	ART MORAN MITSUBISHI	GUSMANO	DENNIS
KING MITSUBISHI-MD	JETT	JASON			

Saluting Mitsubishi DIAMONDPRO SPECIALIST Technicians for 2016!

Information regarding award redemption will be announced soon.



SPECIALIST TECHNICIANS

WESTERN ZONE SPECIALIST TECHNICIANS

Dealership	Last Name	First Name	Dealership	Last Name	First Name
ANAHEIM MITSUBISHI	OLMOS	JONATHAN	GILLMAN MITSUBISHI	FILOTEO	FRANK
AVONDALE MITSUBISHI	JIMENEZ	GEORGE	HUB MITSUBISHI	MONCADA	DOUGLAS
BALL MITSUBISHI	ZAPATA	MARCOS	LONE STAR MITSUBISHI	CASTILLEJA	ROQUE
LUNDE MITSUBISHI	CLARIDA	WILLIAM	MISSION MITSUBISHI	JUAREZ	GABRIEL
MARK MITSUBISHI-SCOTTSDALE	HYSON	JOSHUA	MISSION MITSUBISHI	SHAUKAT	RAHEEL
PAINTER'S SUN COUNTRY MITSUBISHI	SCOTT	CARL	BARKER MITSUBISHI	BLAKE	GREG
POWAY MITSUBISHI	HUNT	DAVID	HERITAGE MITSUBISHI-LONGVIEW	JOHNSON	TANTON
AUTONATION MITSUBISHI-SPOKANE	SANCHEZ	ERIC	KINSEL MITSUBISHI	MAY	BRIAN
BRONCO MOTORS MITSUBISHI	RICHARDS	MICHAEL	EUGENE MITSUBISHI	HOFF	AUSTIN
GLADSTONE MITSUBISHI	FOGG	KYLE	JEFF SMITH MITSUBISHI	JOHNSTON	CHARLES
HARRIS MITSUBISHI-WA	WALL	MIKE	LESKOVAR MITSUBISHI	HOPWOOD	JOSH
LARSON MITSUBISHI	RUSH	BEN	BILL SEIDLE'S MITSUBISHI	PARAISON	JACKSON
OLYMPIA MITSUBISHI-WA	WASCHER	JOHN	BONITA SPRINGS MITSUBISHI	PETERS	HERB
PIERRE MITSUBISHI-SEATTLE	MANN	CARTER	COASTAL MITSUBISHI	DANCLAIR	SAM
PIERRE MITSUBISHI-SEATTLE	PAYNE	DYLAN	COASTAL MITSUBISHI	DZARA	MICHAEL
SALINAS MITSUBISHI	REYES	LUIS	COCONUT CREEK MITSUBISHI	BARTLEY	RICHARD
DES MOINES MITSUBISHI	WINTER	GEORGE	DEPENDABLE MITSUBISHI	CLELAND	DOUGLAS
JOE MACHENS MITSUBISHI	NILES	EDDIE	FORT MYERS MITSUBISHI	MAY	JOEL
LUTHER BROOKDALE MITSUBISHI	CLOUTIER	TONY	KENDALL MITSUBISHI	FAJARDO	ALFONSO
LUTHER BROOKDALE MITSUBISHI	TANGREN	DANIEL	LAKE PARK MITSUBISHI	HERNANDEZ	JOSE
RICHFIELD BLOOMINGTON MITSUBISHI	DEJESUS	LUIS	MIAMI LAKES MITSUBISHI	ESPINOSA	MAIVER
WHITE BEAR MITSUBISHI	KROLL	ANDREW	MIAMI LAKES MITSUBISHI	LOPEZ	HERBIE
WHITE BEAR MITSUBISHI	WHITE	JON	SCHUMACHER MITSUBISHI-WEST PALM BCH	JOSEPH	MICHEL
ZIMMERMAN MITSUBISHI	CARPER	JACOB	WILLIAM LEHMAN MITSUBISHI	CASTILLO	EDUARDO
BOB PENKHUS MITSUBISHI	MONTE	NICK	WILLIAM LEHMAN MITSUBISHI	GONZALEZ	CRISTOBAL
CASA MITSUBISHI	SILVA	VICENTE	DAYTONA MITSUBISHI	GRAHAM	KEITH
MARK MITSUBISHI-NM	MILLER	MIKE	FIRKINS MITSUBISHI	BENTON	JOHN
ARROW MITSUBISHI	EGBERT	RODNEY	FIRKINS MITSUBISHI	ORSINI	ANGEL L
HURST AUTOPLEX MITSUBISHI	OZOKWO	GABRIEL	LONGWOOD MITSUBISHI	PEREZ	FRANCISCO
JUBILEE MITSUBISHI	PEVIA	FELIX	RC HILL MITSUBISHI-DELAND	CASTILLO	FERNANDO
LEWISVILLE MITSUBISHI	HERNANDEZ	ALAN	RC HILL MITSUBISHI-DELAND	FINOCCHIO	NICK
RANDALL MITSUBISHI	PIERCE	MATTHEW	SPORT MITSUBISHI	FERRIS	TROY
REAGOR-DYKES MITSUBISHI - LUBBOCK	GAMEZ	JOSHUA	TAMPA MITSUBISHI	SEGOVIA	ROBERT
REAGOR-DYKES MITSUBISHI - LUBBOCK	ROMERO	RUBEN			



<h1 style="margin: 0;">TECHLINE</h1> <p style="margin: 0;">(800) 446-6064</p>		<p>HOURS OF OPERATION: Monday — Friday 6:30 am – 3:30 pm Pacific Time</p> <p>Techline is closed every THURSDAY 9:30 - 10:30 A.M for a staff meeting.</p>
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<h1 style="margin: 0;">MEDIC Information</h1> <p style="margin: 0;">MEDIC Hotline (800) 846-7575</p>		<p>HOURS OF OPERATION: Monday — Friday 7:00 am – 4:00 pm Pacific Time</p> <p>MEDIC Hotline will assist with MEDIC & Scan Tool hardware or software issues.</p>
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<h1 style="margin: 0;">Bulletin Review</h1>		<p>Since Tech Talk 228, the following bulletins have been released.</p>
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2017 Technical Service Bulletins, Safety Recalls, & Service Campaigns			
Date Posted	Publication Number	Publication Title	Applicable Models
3/16/2017	TSB-17-00-001	Load Carrying Capacity Reduced Label - Revised	All Models with accessories added



<h1 style="margin: 0;">TIN/ATIN Review</h1>		<p>Since Tech Talk 228, the following TINs/ATINs have been released.</p>
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2017 Technical Information Notices, Advance Technical Information Notices			
Date Posted	Publication Number	Publication Title	Applicable Models
3/7/2017	ATIN-17-SR-001-A	i-MiEV Passenger Side Frontal Air Bag Inflator Safety Recall Campaign	Certain 2012 & 2014 i-MiEV
3/17/2017	TIN-17-00-002	Panasonic Toughpad Recall	All Models
3/22/2017	TIN-17-31-001	Photo Required Condition (PRC) for TPMS Sensor Replacement - Revised	2014 - 2017 Mirage and 2017 Mirage G4



100 YEARS!!



100th Anniversary  **A century of innovation.**
Mitsubishi automobiles.

The following is a series of articles highlighting significant events in Mitsubishi Motors' first 100 years.

1980: TURBOCHARGED DIESEL WITH SILENT SHAFT TECHNOLOGY



In 1976, Mitsubishi Motors developed the breakthrough Silent Shaft engine technology, and licensed patents to Porsche, Saab, and Fiat.

In 1980, Mitsubishi Motors engineered the world's first energy-saving Turbo Diesel engine employing this Silent Shaft technology.

1982: AMERICAN DEBUT



In 1982, the Mitsubishi Motors brand is introduced in America with the launch of Tredia, Cordia, and Starion.

ON THE COVER: 2018 ECLIPSE CROSS

In February 2017, Mitsubishi Motors announced the name for its new compact SUV model. The 2018 Eclipse Cross debuted at the 87th Geneva International Motor Show, held in Geneva March 7-19, 2017.