

SERVICE CAMPAIGN



INFINITI

EMPOWER THE DRIVE

CAMPAIGN BULLETIN

CVT Software Update/Warranty Extension Parts Update

Reference: PC501

Date: January 27, 2017

Attention: Retailer Principal, Sales, Parts and Service Managers

Affected Models/Years:	Affected Population:	Retailer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
MY2013 JX35 (L50)	45,579	21	December 7, 2016	NO
MY2014 QX60 (L50)				

***** Parts Update *****

Infiniti has temporarily placed remanufactured CVT assemblies on parts restriction. All existing orders currently on backorder will be removed from the system, but will be fulfilled as parts become available. **Do not submit new orders to replace cancelled orders.**

The cancelled orders will be filled as parts become available and prioritized as follows*:

1. CSC order
2. VOR order
3. STK order
4. SVC orders (beginning today)

*Status of orders is as of time of cancellation

Retailers may inquire about their position on the backorder list by sending an email including the following information to: DPICUSA@my-nissan-usa.com

- Retailer number
- Order number
- Part number

Part Number	Backorders as of 1/27/17	Parts Expected Week Ending 1/27	Parts Expected Week Ending 2/3	Parts Expected Week Ending 2/10	Parts Expected Week Ending 2/17
310CM3WXODRE	451	0	589	540	0
310CM3WXOERE	778	0	120	720	180

Retailers may place an SVC order through DCS for any additional needs. Please refer to IPSB/16-384 for instructions on how to place an SVC order in DCS.