

**WD28 - Replacing Wind Deflector (Workshop Campaign)**

Vehicle Type: **911 Carrera Cabriolet (991)/911 Carrera S Cabriolet (991)  
911 Carrera 4 Cabriolet (991)/911 Carrera 4S Cabriolet (991)**

Model Year: **As of 2012 up to 2013**

Concerns: **Wind deflector**

Information: This is to inform you of a voluntary Workshop Campaign on the above-mentioned vehicles. **There is a possibility that the wind deflector will not reach its end position when closing the convertible top in the event of unfavourable tolerances on the affected vehicles.**

As a result, the convertible top cannot be closed completely.

To prevent this, the wind deflector on the affected vehicles was greased as an immediate step as part of workshop campaign WC40.

In the course of this new campaign, the wind deflector must be replaced with a technically optimised wind deflector as a long-term effective measure.



**Information**

If the convertible top cannot be closed because the wind deflector cannot be lowered, the wind deflector can be lowered manually.

To do this, press the wind deflector button in the center console and press the wind deflector to the rear with your hand at the same time.

Action Required: **Replace wind deflector.**

There is **no** need to grease the new wind deflector.

Affected Vehicles: The VIN(s) can be checked by using PIWIS Vehicle Information link to verify if the campaign affects the vehicle. This campaign is scope specific to the VIN! Failure to verify in PIWIS may result in an improper repair. This campaign affects 1,747 vehicles in North America.

**Information**

Please note the following points with regard to implementing and invoicing the campaign:

- If workshop campaign WC40 was already carried out on a vehicle, the wind deflector **still has to be replaced** as part of this campaign.
- Workshop campaign WC40 has been **deactivated in the system** for vehicles on which workshop campaign WC40 has **not yet been carried out** at the time of publication of this campaign. This **new campaign must be carried out** on these vehicles **instead of** workshop campaign WC40 and the wind deflector must be replaced.
- Workshop campaign WC40 has **not been deactivated in the system** for vehicles for which a **PQIS job** has already been **created for workshop campaign WC40**, but the campaign has **not yet been invoiced**. If a PQIS job has only been created for workshop campaign WC40, but the work required for the campaign has **not yet been done**, **this campaign must be carried out** and invoiced **instead of** workshop campaign WC40. This must be documented accordingly in the PQIS job for workshop campaign WC40. Workshop campaign WC40 must be marked as 'cannot be carried out' with the reason **"Modification of the affected component"**. The **"Warranty relevance"** flag must be activated in order to be able to set a warranty claim for workshop campaign WC40 and close the campaign. A warranty claim must be submitted for workshop campaign WC40 in which 0 TU is entered as the specified working time and no material items are specified.

## Parts Info:

**NOTE: DO NOT ORDER PARTS. THEY WILL BE AUTOMATICALLY ALLOCATED TO YOUR DEALERSHIP UP TO 70% OF THE VEHICLES THAT ARE SERVICED AT YOUR DEALERSHIP. ONCE YOU ARE OUT OF STOCK AND NEED ADDITIONAL PARTS, PLEASE SUBMIT A PTEC/PAV.**

000.043.208.07

⇒ Wind deflector, complete

1 ea.

## Tools:

**Nr. 90 Pos. 1 - Torque wrench** (2 - 10 Nm/1.5 - 7.5 ftlb.)**Nr. 90 Pos. 3 - Torque wrench** (10 - 60 Nm/7.5 - 44 ftlb.)

## Work

See Attachment "A".

## Procedure:

## Claim

See Attachment "B".

## Submission:

Attachment "A": **Work Procedure**

- 1 Open the convertible top fully.

2 **Remove trim panel for rear wall.**

- 2.1 Fold rear-seat backrests forward.
- 2.2 Carefully lever off trim panel for rear wall using a screwdriver and unclip it by pulling it forward ⇒ *Figure 1 -arrows-*.
- 2.3 Remove trim panel for rear wall.

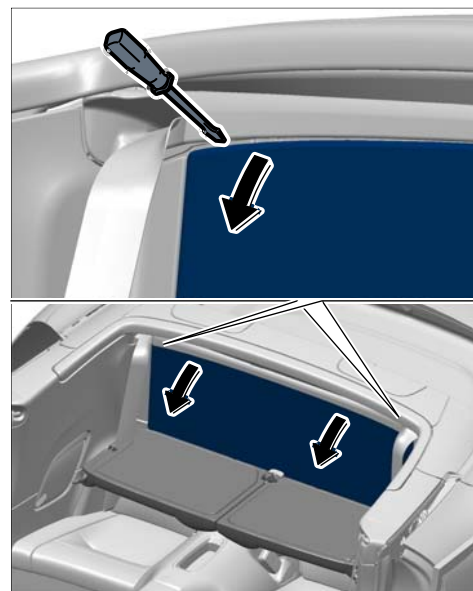


Figure 1

3 **Remove rear cover.**

- 3.1 Disengage flaps ⇒ *Figure 2-1-* on cover for roll-over protection system at the rear and swivel them forward.



Figure 2

- 3.2 Unscrew fastening screws ⇒ *Figure 3-1-* on cover for roll-over protection system.
- 3.3 Unclip the cover and remove it by pulling it upwards ⇒ *Figure 3 -arrow-*.

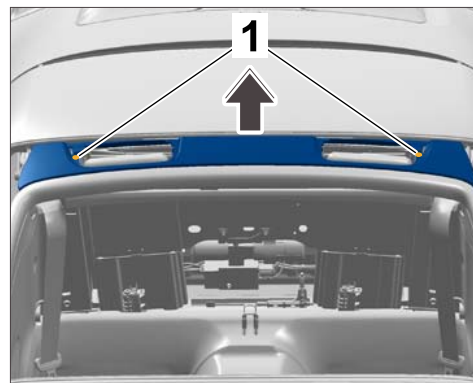


Figure 3



**Information**

The seat belt mount does not have to be loosened when removing the rear side trim panel.

4 **Remove rear side trim panels.**

- 4.1 Pull off door seal at the side trim panel.

- 4.2 Unclip cover of three-point seat belt ⇒ *Figure 4-1-* by pulling it forward out of the clips ⇒ *Figure 4-2-* (⇒ *Figure 4-arrow-*).

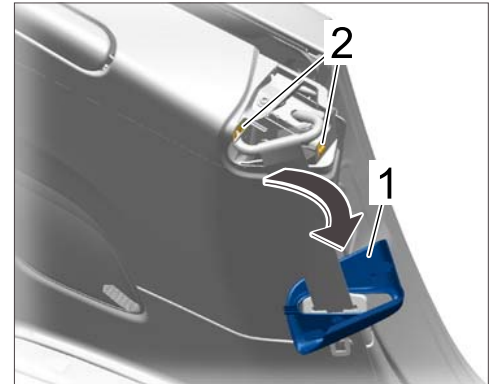


Figure 4

- 4.3 Unscrew fastening screw ⇒ *Figure 5-1-* on the side trim panel ⇒ *Figure 5-2-*.

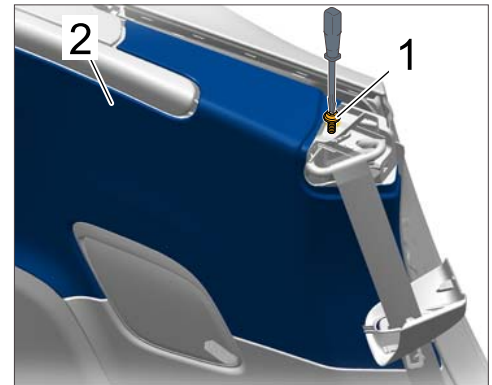


Figure 5

- 4.4 Unscrew and remove locking pins ⇒ *Figure 6-1-*.

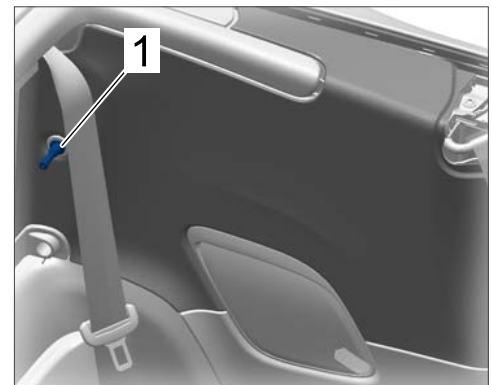


Figure 6

- 4.5 Unclip side trim panel ⇒ *Figure 7-1*- at the top and pull it forward ⇒ *Figure 7-arrow*- out of the guide.

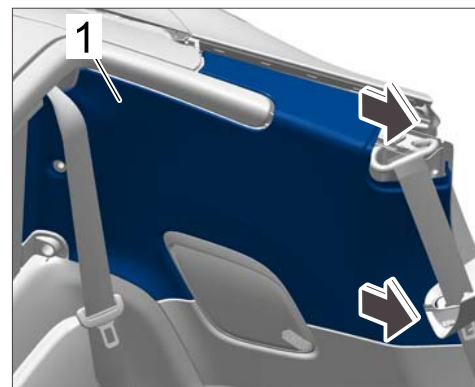


Figure 7

- 4.6 Disconnect electric plug connections ⇒ *Figure 8-1*- at the loudspeaker.

- 4.7 Move side trim panel forward.

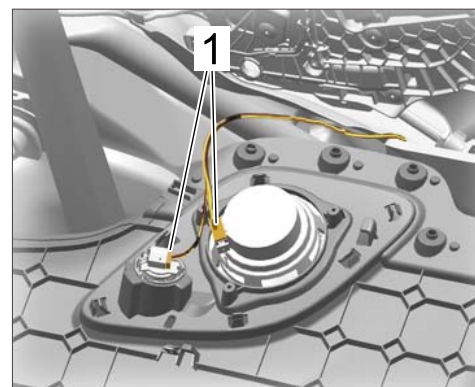


Figure 8

5 **Remove wind deflector.**

- 5.1 Unscrew fastening screws ⇒ *Figure 9-1*- on mounting plate for side trim panel ⇒ *Figure 9-2*-.

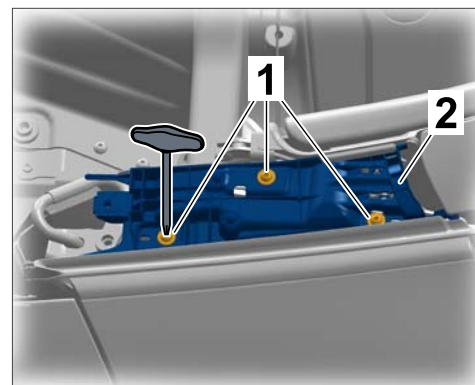


Figure 9

- 5.2 Disconnect electric plug connection for the wind deflector drive ⇒ *Figure 10-1-*.

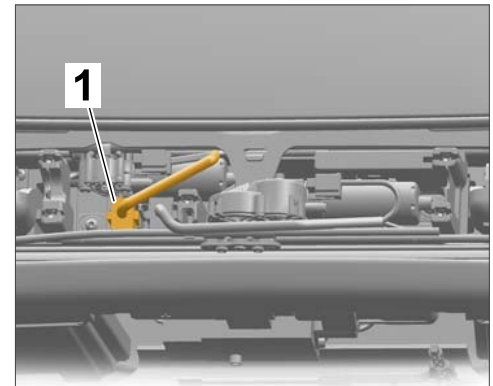


Figure 10

- 5.3 Unscrew and remove fastening screws ⇒ *Figure 11-1-* for the wind deflector ⇒ *Figure 11-2-*.
- 5.4 Guide the wind deflector up out of the guide pins and remove it by pulling it forward.

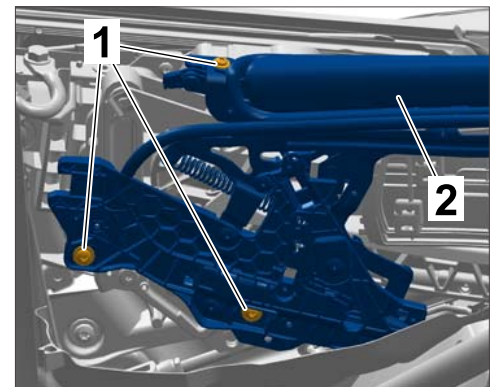


Figure 11

- 6 **Install new wind deflector** (Part No. 000.043.208.07).

The wind deflector is installed in reverse order to removal.

**Tightening torques:**

- Fastening screw for wind deflector **Tightening torque 10 Nm (7.5 ftlb.)**
- Fastening screw for side trim panel mounting plate **Tightening torque 5.7 Nm (4.5 ftlb.) +/-0.5 Nm (+/-0.3 ftlb.)**

- 7 **Carry out a function test on the wind deflector.**

- 7.1 Switch on ignition.
- 7.2 Raise and lower the wind deflector by pressing the button in the centre console.
- 7.3 Switch off ignition.

- 8 Install rear side trim panels.

Installation is performed in reverse order to removal.

**Tightening torques:**

- Locking pin securing seat backrest **Tightening torque 35 Nm (26 ftlb.) +1 Nm (+0.5 ftlb.) -2 Nm (-1.5ftlb.)**
- Fastening screw securing side trim panel to B-pillar **Tightening torque 3 Nm (2 ftlb.) +/-0.2 Nm (+/-0.1 ftlb.)**

9 Install rear cover.

Installation is performed in reverse order to removal.

**Tightening torque:**

- Fastening screw for cover for roll-over protection system **Tightening torque 3 Nm (2 ftlb.) +/-0.2 Nm (+/-0.1 ftlb.)**

10 Install trim panel for rear wall.

Installation is performed in reverse order to removal.

11 Close the convertible top fully.

12 Enter the workshop campaign in the Warranty and Maintenance booklet.

Attachment "B": **Claim Submission** — Workshop Campaign WD28

Warranty claims should be submitted via WWS/PQIS

Open campaigns may be checked by using either the PIWIS Vehicle Information system or through PQIS Job Creation.

Labor, parts, and sublet will be automatically inserted when Technician is selected in WWS/PQIS. If necessary, the required part numbers will need to be manually entered into warranty system by the dealer administrator.



**Information**

The specified working time was determined specifically for carrying out this campaign and may differ from the working times published in the Labor Operation List in PIWIS.

**Working time:**

Replacing wind deflector

Labor time: **73 TU**

- Includes:
- Opening and closing convertible top
  - Removing and installing rear cover
  - Removing and installing both rear side trim panels
  - Removing and installing trim panel for rear wall
  - Removing and installing wind deflector

Performing function test on wind deflector

**Parts required:**

000.043.208.07 Wind deflector, complete 1 ea.

⇒ Damage code WD28 066 000 2

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