

# **Technical Information**

**38/12** ENU WC30

Service

## WC30 - Reworking Seam Seal on Luggage Compartment Floor (Workshop Campaign)

Vehicle Type:	911 Carrera (991)/911 Carrera S (991)						
Model Year:	2012						
Concerns:	Seam seal on luggage compartment floor						
Revision 1:	June 20, 2012, this revision incorporates a second scope for reworking the seam seal on luggage compartment floor.						
Information:	This is to inform you of a voluntary Workshop Campaign on the above-mentioned vehicles. There is the possibility that the joint between the luggage compartment floor and bulkhead was not sealed correctly on the affected vehicles.						
	As a result, water can leak into the luggage compartment.						
Action Required:	Rework seam seal on luggage compartment floor.						
Affected Vehicles:	The VIN(s) can be checked by using PIWIS Vehicle Information link to verify if the campaign affects the vehicle. This Campaign is scope specific to the VIN! Failure to verify in PIWIS may result in an improper repair.						
Parts Info:	Body sealant 1 ea.* (Commercially available, e.g. LORD Fusor® 804 Sprayable Seam Sealer, WURTH USA Spray Seam Sealer, 3M™ MSP Sprayable Seam Sealer 8374)						
	The body sealant to be used must match the color of the existing body sealant (PVC). A light or dark body sealant must therefore be used, depending on the color.						
	* The WWS Warranty system will automatically add into the "Miscellaneous item" section (sublet) of the claim after the claim has been submitted.						
Special Tools:	Multi-press telescopic spray gun for applying seam and surface sealing compound (recommended, P/N V.A.G. $1761/1$						
	Cartridge gun, P/N V.A.G. 1628 1141						
Materials:	Adhesive tape						

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Protective film/masking paper Clean, lint-free cloth Cleaning agent (e.g. isopropanol) Commercially available body brush (approx. 15 mm wide) \*.

\* The WWS Warranty system will automatically add into the "Miscellaneous item" section (sublet) of the claim after the claim has been submitted.

Administrative See Attachment "A". Procedure:

Work See Attachment "B". Procedure:

#### Attachment "A": Work Procedure

- 1 Raise the vehicle on a lifting platform  $\Rightarrow$  Workshop Manual '4X00IN Lifting the vehicle'.
- 2 Clean the entire shaded area of the luggage compartment floor  $\Rightarrow$  *Figure 1* using a suitable cleaning agent (e.g. isopropanol) and a lint-free cloth.

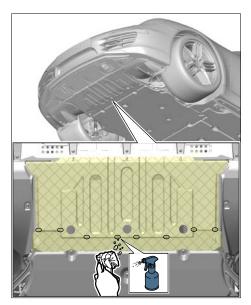


Figure 1

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3 Rework joints between the luggage compartment floor and bulkhead.

To do this, apply body sealant in dots along the seams  $\Rightarrow$  *Figure 2* **-A-** until they are filled uniformly. Then spread the body sealant out evenly with a brush.

There may be up to 8 seams.

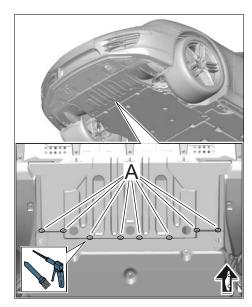


Figure 2

4 Mask areas and components adjacent to the luggage compartment floor with suitable protective film  $\Rightarrow$  *Figure 3-1-*.

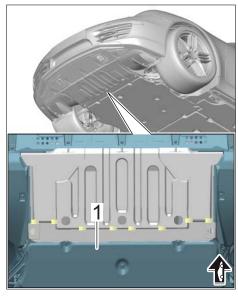


Figure 3



### Information

To ensure an even application (spray pattern) of the sealing compound, apply the sealant on a piece of cardboard as a test before using it on the vehicle.

5 Using the Multi-press telescopic spray gun, apply body sealant as a sprayable seam sealant (the same sealant as used in #3, above) with a layer thickness of 1 mm to 1.3 mm to the complete luggage compartment floor  $\Rightarrow$  Figure 4 and leave it to dry.

Apply the sprayable seam sealant up to the front apron.

- Remove protective film and remove the vehicle from 6 the lifting platform.
- 7 Enter the campaign in the Warranty and Maintenance booklet.

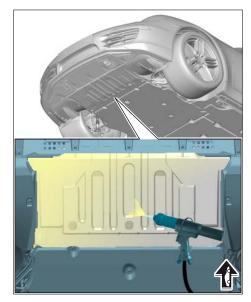


Figure 4

Attachment "B": Administrative Procedure - Workshop Campaign WC30 Warranty claims should be submitted via WWS/PQIS. Note: Open campaigns can be checked by using the PIWIS Vehicle Information link. Labor, parts, and sublet will be automatically inserted when Technician is selected in WWS/PQIS.

Scope 1:

#### Working time:

Reworking s Includes:	Labor time: <b>67 TU</b> oor		
Parts requ	ired:		
WC30000001		Body sealant (Commercially available, e.g. LORD Fusor® 804 Sprayable Seam Sealer, WURTH USA Spray Seam Sealer, 3M™ MSP Sprayable Seam Sealer 8374)	1 ea.* (For warranty invoicing only)

Scope 2:

WC30000002	Expendable items (adhesive tape, protective film)	1 ea. * (For warranty invoicing only)
* The WWS Warranty s claim after the claim h	system will automatically add into the "Miscella as been submitted.	neous item" section (sublet) of the
Invoicing: ⇒Dama	ge code WC30 066 000 1	
Scope 2 must be invoid	ed if the work is outsourced.	
Working time:		
Labor time: <b>0 TU</b>		
The work involved will labor time.	be outsourced and will therefore be invoiced a	ccording to third-party (sublet)
Parts required:		
WC300000001	Body sealant (Commercially available, e.g. LORD Fusor® 804 Sprayable Seam Sealer, WURTH USA Spray Seam Sealer, 3M™ MSP Sprayable Seam Sealer 8374)	1 ea.* (For warranty invoicing only)
WC30000002	Expendable items (adhesive tape, protective film)	1 ea. * (For warranty invoicing only)
* The WWS Warranty s claim after the claim h	system will automatically add into the "Miscella as been submitted.	neous item" section (sublet) of th
Third-party labor:		
Third-party labor time:	67 TU	
Masking adjacent area	a on the luggage compartment floor as on luggage compartment floor	
Invoicing: $\Rightarrow$ Damaged	ge code WC30 066 000 1	

References:  $\Rightarrow$  Workshop Manual '4X00IN Lifting the vehicle'

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**AfterSales** 

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