Rev1

November 16, 2009



4WD Towing Precautions

Service

Category Drivetrain

Section Transfer/4wd/Awd Market USA



Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION	
2014 – 2015	Highlander	Drive Type(s): 4WD VDS(s): BCRFH, BKRFH, DKRFH, JKRFH	
2009 – 2013	Matrix	VDS(s): LE40E, LE4EE	
2006 – 2015	RAV4	Drive Type(s): 4WD VDS(s): BD31V, BD32V, BD33V, BD34V, BD35V, BF31V, BF32V, BF33V, BF34V, BF35V, BF4DV, BF4EV, BFREV, BK31V, BK32V, BK33V, BK34V, BK35V, BK4DV, DF4DV, DF4EV, DFREV, DK4DV, EF4DV, EK4DV, JF4DV, JK4DV, RF4DV, RF4EV, RFREV, RK4DV	
2011 – 2015	Sienna	Drive Type(s): 4WD VDS(s): DK3DC, JK3DC, KA3DC	
2009 – 2015	Venza	Drive Type(s): 4WD VDS(s): BA3BB, BE11A, BK11A, BK3BB	

REVISION NOTICE

October 8, 2014 Rev1:

- Applicability has been updated to include 2011 2015 model year applicable Toyota vehicles.
- The Towing Precautions section has been updated.

Any previous printed versions of this bulletin should be discarded.

Introduction

The only acceptable towing method for vehicles equipped with an Active Torque Control 4WD system is to have all four wheels off the ground. Flat towing or towing where only the front or rear wheels are supported may damage the all-wheel drive system. Follow the procedures below for proper towing methods.

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Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
N/A	Not Applicable to Warranty	1	-	-	-

Towing Precautions

NOTICE

To prevent damaging the vehicle when towing:

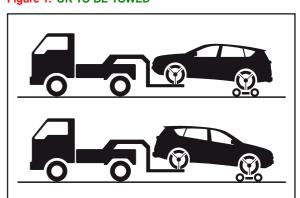
T-SB-0381-09

- Never tow a vehicle equipped with an Active Torque Control 4WD system with the front or rear wheels on the ground.
- See the Owner's Manual for your specific vehicle to find complete towing instructions.

Towing With a Wheel-Lift Type Truck from the Front Figure 1. OK TO BE TOWED with Wheel Dollies

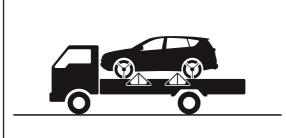
Tow vehicles with the front or rear wheels on wheel dollies.

Do NOT tow vehicles equipped with an Active Torque Control 4WD system with the front or rear wheels on the ground.



Towing Using a Flat Bed Truck

Figure 2. OK TO BE TOWED



4WD Towing Precautions

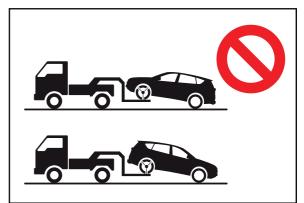
Towing Precautions (Continued)

Towing With a Wheel-Lift Type Truck

T-SB-0381-09

Do NOT tow vehicles equipped with an Active Torque Control 4WD system with the front or rear wheels on the ground.

Figure 3. DO <u>NOT</u> TOW



Towing Using a Sling-Type Truck

Do NOT tow vehicles equipped with an Active Torque Control 4WD system with a sling style truck.

Figure 4. DO NOT TOW



Towing Using a Motor Home

Do NOT tow vehicles equipped with an Active Torque Control 4WD system with a motor home with all 4 wheels on the ground.

Figure 5. DO <u>NOT</u> TOW



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4WD Towing Precautions

Towing Precautions (Continued)

Towing Using a Motor Home

Do NOT tow vehicles equipped with an Active Torque Control 4WD system with a motor home with the front or rear wheels on the ground.

Figure 6. DO <u>NOT</u> TOW

