



Campaign Number	Revision Level	Date	Group Number
C1742	C	01-MAR-2016	
Expiration Date (U.S. and Canada)		Expiration Date (International)	
31-DEC-2025		31-DEC-2025	



Warranty Field Campaign

ISX15/ISX12 CM2350 ECM Calibration Emissions Campaign For California Registered Vehicles Only

Attention

- U.S / Canadian Distr./Branches and Div. Offices
- U.S / Canadian Dealers

This is to revise and replace Campaign 1742-B, dated 23-Feb-2016. This revision is to:

1. Change the title of the Campaign.

If additional information is required, contact your Cummins Warranty Operations Group Leader.

Description

This Emissions Campaign is being issued to recalibrate the Engine Control Module (ECM) of certain ISX12 and ISX15 CM2350 engines. It provides authorization for certified repair locations to recalibrate the ECM installed in vehicles registered in the state of California. The calibration update addresses an issue in which certain OBD fault codes would illuminate the Amber Warning Lamp (AWL) instead of the Malfunction Indicator Lamp (MIL).

NOTE: Only vehicles registered in the state of California are eligible for this Campaign.

ISX12/ISX15 CM2350 engines **not** registered in California may be eligible for an ECM calibration update via TRP 1651. Please refer to TRP 1651 for further details.

Action

In order to qualify for repair under this field action, an engine:

1. will be covered Regardless of coverage status, and
2. **must** be on the attached ESN list, and
3. **must** be installed in a vehicle registered in the state of California.

After verifying that the engine meets the above requirements, perform the following actions:

1. Please refer to the attached ESN list for eligibility validation.
2. Download the latest calibration available on QuickServe® Online. Recalibrate the ECM with calibration revisions released in October 2015 or later. Use the calibration revision history date to identify the latest calibration revision available.
3. Verify the current calibration level. If required, recalibrate the ECM as described in the ISX15 CM2350 X101 Service Manual (Service Bulletin 4310641) or in ISX12 CM2350 X102 Service Manual (Service Bulletin 4310646). Both service manuals are located on QuickServe® Online.
4. Complete "Label Authorized Change," Cummins Part Number 5297400. Clearly print or type "ECM Calibration Update" in the center box. Fill in the Campaign Number, Distributor or Dealer Code and Date information. Peel off the backing material and install the label on the engine valve cover near the engine data plate. There is a clear protective cover on this label; peel the backing off of this cover and push the clear cover over the printed material. This will help protect the label during engine operation.
5. An "Emissions Campaign - Proof of Correction" form, Bulletin #4310621, **must** be filled out and provided to the Customer. Inform the Customer to retain this certificate as proof that the Emissions Campaign has been performed. This form may be required as proof of an Emissions Campaign by the State of California, for vehicles registered in that state, the next time the vehicle registration is renewed.
6. Provide documentation of ECM revision codes from before and after the recalibration in the claims section.
7. File **one** claim for the listed parts and required labor associated with this repair. SRT 17-902 should **ONLY** be claimed if the unit **DID NOT** require calibration.

Material Disposition

There are **no** materials involved in the field action.

Reimbursements

Parts

NOTE: Certified repair locations outside of California, who elect to perform this Campaign on engines installed in vehicles which are registered in the state of California, are authorized to do so if they have the two items noted below in their inventory.

The following parts are covered under this field action:

Part Number	Quantity	Description
431062100	1	PROOF OF CORRECTION FORM
529740000	1	LABEL, AUTHORIZED CHANGE

NOTE: SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

NOTE: For California registered vehicles ONLY, SRT 17-901 for up to .1 hours can be claimed for completing the "Label - Authorized Change" and the "Emissions Campaign - Proof of Correction" forms.

Labor using applicable Access Code and Time:

SRT Code	Description	Time (hrs)
00-90X	Administrative time	
17-901	STAMP ENGINE DATA PLATE/APPLY EMISSION STICKER (OPTIONAL)	
17-902	CAMPAIGN CHECK (OPTIONAL)	
19-611	ENGINE CONTROL MODULE (ECM) CALIBRATION- TRANSFER (CM 2250/CM2350) (OPTIONAL)	

Travel

Travel is covered under this field action. Towing is **not** covered under this field action.

NOTE: Please schedule the Technician's time to maximize the number of units that can be repaired on a single visit. When filing claims for multiple ESNs, where travel is required and authorized, travel can be filed to **ONLY** one (1) ESN.

Other Claimables

Consumables are **not** covered under this field action.

Claim Instructions

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	65
Pay Code:	Distributor = X
Pay Code:	Dealer = D
Pay Code:	International = I
Failure Code:	WEQPE1

Attachments

[Click here to see c1742-c_esn-list.xls](#)

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