



Campaign Number	Revision Level	Date	Group Number
C1880		07-MAR-2017	
Expiration Date (U.S. and Canada)		Expiration Date (International)	
31-DEC-2017		31-DEC-2017	



## Warranty Field Campaign

### 2017 B6.7, L9, X15 Fire Truck Calibration Campaign

#### Attention

- U.S / Canadian Distr./Branches and Div. Offices (Automotive)
- U.S / Canadian Dealers

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

#### Description

This Campaign is being issued to address certain 2017 B6.7, L9 and X15 engines in fire truck applications. This field action authorizes certified repair locations to pro-actively recalibrate the electronic control module (ECM).

**NOTE: This action provides retroactive coverage for upgrades made to eligible units prior to the release of this document.**

## Action

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In order to qualify for repair under this field action, an engine:

1. will be covered in the Base Engine Warranty period, and
2. **must** show an OPEN status for this field action on QuickServe® Online.

After verifying that the engine meets the above requirements, perform the following actions:

1. All engines will require an ECM calibration. To obtain a calibration via QuickServe® Online (QSOL), enter the Engine Serial Number into QSOL, click on the "Service" tab, then "Related Information", then click on "Calibration Downloads" link and enter the requested information to obtain a Zip file to recalibrate the ECM.
2. Recalibrate the ECM as described in Procedure 019-032 in the appropriate Service Manual on QuickServe® Online. Provide documentation of ECM revision codes from before and after the recalibration in the claim narrative.

## Material Disposition

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There are no materials involved in the field action.

## Reimbursements

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### Parts

There are no parts covered in this field action.

**NOTE: SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.**

### Labor using applicable Access Code and Time:

SRT Code	Description	Time (hrs)
00-90X	Administrative time	
19-0G5	Engine Control Module Calibration Code - Transfer (EPA 2017)	

### Travel

Travel is covered under this field action. Towing is **not** covered under this field action.

**NOTE:** Please schedule the Technician's time to maximize the number of units that can be repaired on a single visit. When filing claims for multiple ESNs, where travel is required and authorized, travel can be filed to **ONLY one (1) ESN**.

## Other Claimables

Consumables are **not** covered under this field action.

## Claim Instructions

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For Cummins Dealers, claims for this Field Campaign must be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	65
Pay Code:	Distributor = X
Pay Code:	Dealer = D
Pay Code:	International = I
Failure Code:	WEQPEG

## Attachments

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[Click here to see c1880\\_esn-list.xls](#)

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**Last Modified: 08-Mar-2017**

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