



Campaign Number	Revision Level	Date	Group Number
C1846		04-NOV-2016	
Expiration Date (U.S. and Canada)		Expiration Date (International)	
31-DEC-2017		31-DEC-2017	



Warranty Field Campaign

In-Shop Campaign, ISX12 CM2350 X102 NOx Sensor Calibration Update

Attention

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If additional information is required, contact your Cummins Warranty Operations Group Leader.

Description

This field action is being issued to address calibration issues for ISX12 CM2350 engines in certain motor coach applications. Certified repair locations are authorized to update the engine control module (ECM) calibration any time the unit is in for maintenance or repairs, with certain restrictions on reimbursement.

Action

In order to qualify for repair under this field action, an engine:

1. will be covered Regardless of coverage status, and

2. **must** show an OPEN status for this field action on QuickServe® Online.

After verifying that the engine meets the above requirements, perform the following actions:

1. All engines will require an ECM calibration. To obtain a calibration via QuickServe® Online (QSOL), enter the Engine Serial Number into QSOL, click on the Service Tab, then "Related Information", then click on "Calibration Downloads" link and enter the requested information to obtain a Zip file to recalibrate the ECM.
2. Recalibrate the ECM as described in procedure 019-032 of the appropriate Service Manual on QSOL. Provide documentation of the ECM revision from before and after the recalibration in the notes of the claim.

Material Disposition

There are no materials involved in the field action.

Reimbursements

Parts

There are no parts covered in this field action.

NOTE: This In-Shop Campaign does not reimburse for any SRTs except those that are listed. It is recommended, but not required, that this field action be performed as part of another Cummins warrantable repair event to allow reimbursement for charges such as travel, admin, troubleshooting or access issues that are outside the scope of this document.

Labor using applicable Access Code and Time:

SRT Code	Description	Time (hrs)
19-611	Engine Control Module (ECM) Calibration- Transfer (CM 2250/CM2350)	

Travel

Travel is **not** covered under this field action. Towing is **not** covered under this field action.

Other Claimables

Consumables are **not** covered under this field action.

Claim Instructions

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	65
Pay Code:	Distributor = X
Pay Code:	Dealer = D
Pay Code:	International = I
Failure Code:	WEQPEA

Attachments

[Click here to see c1846_esn-list.xls](#)

Last Modified: 04-Nov-2016

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