

November 9, 2016

## **Dorman Product Alert Bulletin**

<b>Product Category:</b>	Fuel Filter Cap
<b>Part Number(s):</b>	904-244
<b>Destroy in Field:</b>	No
<b>Return Authorization:</b>	Yes
<b>Return Location:</b>	Dorman Products, 3400 East Walnut Street, Colmar, PA 18915
<b>Issue Credit:</b>	Please be sure to code return with <b>&lt;RGA-Q&gt;</b> number on outside of container
<b>Apply to Return All:</b>	Yes

### **Return for Inspection Instructions:**

- Dorman requests that inventory be returned for part number 904-244.
- Dorman is conducting an inspection on this part number.



### Notes/Comments:

- If there are any problems with one of these parts, on the vehicle level, we will cover through the Dorman labor claims process.
- Notes/Comments: Dorman will strive to re-fill supply with product following this inspection quickly, and will provide notification of availability.

### Return Instructions:

1. Please pull all affected inventory.
2. Please contact Customer Relations Dorman by e-mail or phone ([crdorman@dormanproducts.com](mailto:crdorman@dormanproducts.com) / phone 1-800-523-2492) to obtain a RGA Q-Number.

You will need to provide:

- a. Customer Account
- b. Part number
- c. Quantity being returned

3. Please mark these to:

Dorman Products, Inc- Returns  
3400 East Walnut Street  
Colmar, PA 18915  
Attn: RGA Q-Number \_\_\_\_\_

4. Return to Dorman Products, freight collect, by using the Dorman-arranged carrier for your RGA (typically Conway).

Thank you for your understanding and assistance with this matter.