



Subject: BLIND SPOT MONITORING (BSM) SYSTEM FREQUENTLY ASKED QUESTIONS (FAQ)	Service Alert No.: SA-055/17
	Last Issued: 07/06/2017

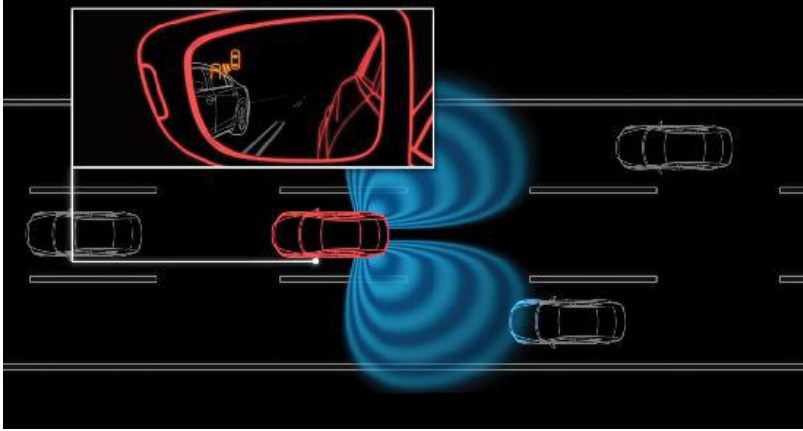
DESCRIPTION

APPLICABLE MODEL(S)/VINS

2012-2016Mazda3
2009-2016Mazda6
2013-2016CX-5
2010-2012CX-7
2009-2015CX-9

Frequently Asked Questions (FAQ)

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

Question:	Why does the BSM system not detect vehicles?
Answer:	<p>The BSM may not detect vehicles in the following conditions:</p> <ol style="list-style-type: none"> 1. No vehicle detected in the monitored area 2. High speed difference with vehicle in the monitored area 3. A vehicle driving at slow speeds 4. Small vehicles such as motorcycles, vehicles with low vehicle height or unloaded trailers. 5. A vehicle accelerates suddenly from the rear and changes to the adjacent lane. 6. A vehicle driving alongside at similar speeds for long periods 7. Vehicle speed below 6 mph  <p>The diagram illustrates a top-down view of a vehicle (red) on a road with lane markings. Blue wavy areas represent the BSM sensor's field of view, extending into the adjacent lanes. An inset image shows the driver's perspective through a rearview camera, displaying a vehicle in the blind spot with a red warning icon.</p>
Video	i-ACTIVSENSE® - Blind Spot Monitoring

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