

Service Alert

Mazda North American Operations
Irvine, CA 92618-2922



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| Subject: MAZDA RADAR CRUISE CONTROL (MRCC) SYSTEM FREQUENTLY ASKED QUESTIONS (FAQ) | Service Alert No.: SA-056/17 |
| | Last Issued: 07/06/2017 |

DESCRIPTION

APPLICABLE MODEL(S)/VINS

2014-2018 Mazda3
2014-2017 Mazda6
2016-2018CX-3
2016-2018CX-5
2016-2017 CX-9

Frequently Asked Questions (FAQ)

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Question: (1 of 2)

Why does the MRCC system decrease vehicle speed unintentionally?

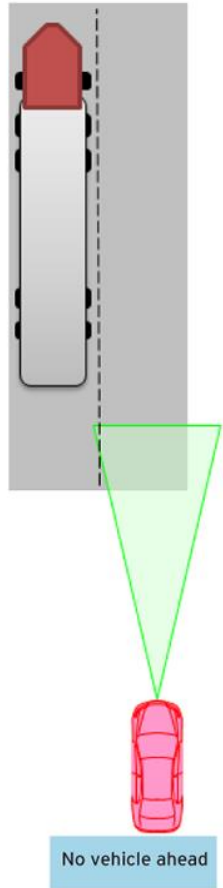
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Answer:

The MRCC system may decrease speed unintentionally if the system detects:

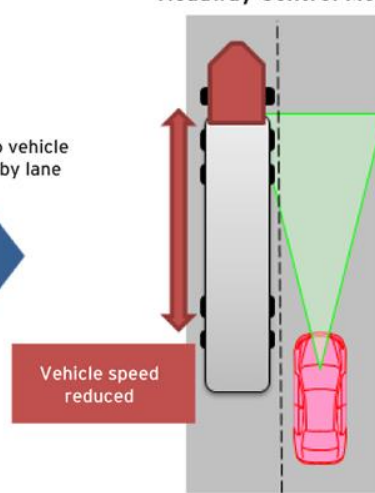
- A vehicle in the adjacent lane that is driving near the center lane

Constant Speed Mode



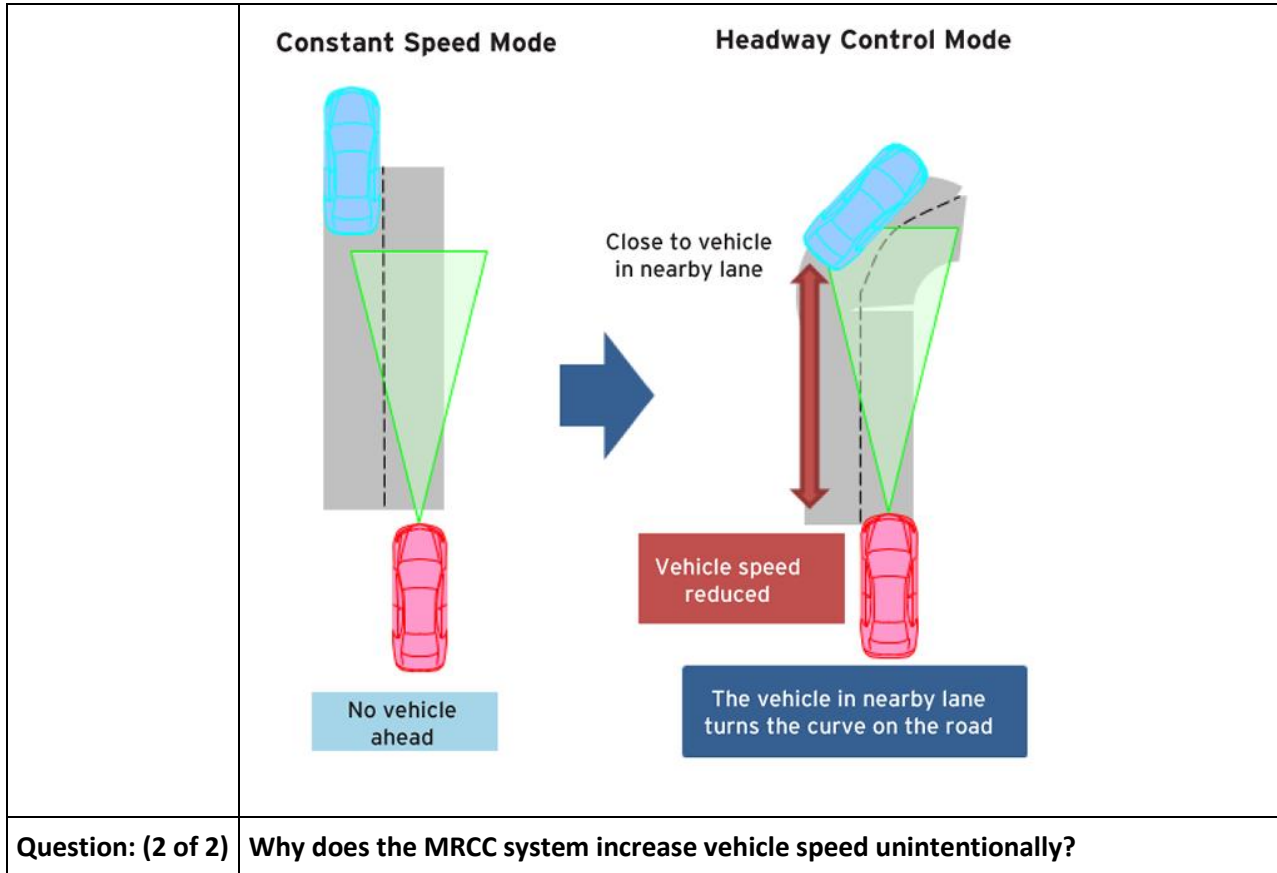
Headway Control Mode

Close to vehicle in nearby lane



- A vehicle in the adjacent lane enters the MRCC sensing area on a winding road curve
- Barriers, walls, guard rails or other objects alongside the road on a curve

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| <p>Answer:</p> | <p>The MRCC system may increase speed unintentionally if the system detects a vehicle ahead leaving the MRCC sensing area on a curve</p> <p>Headway Control Mode Constant Speed Mode</p> <p>The vehicle ahead is out of radar sensing area</p> <p>Vehicle speed increased to the preset speed</p> <p>Follow the vehicle ahead</p> <p>The vehicle in the nearby lane turns the curve on the road</p> |
| <p>Video</p> | <p>i-ACTIVSENSE® - Radar Cruise Control</p> |

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