

2AZ Engine Oil Consumption Inspection Procedure

Service Category Engine/Hybrid System

Section Lubrication

Market USA

Toyota Supports
 ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2007 – 2011	Camry HV	Engine(s): 2AZ VDS(s): BB3EK, BB46K
2007 – 2009	Camry	Engine(s): 2AZ VDS(s): BE46K
2009 – 2012	Corolla	Engine(s): 2AZ VDS(s): BE40E
2009 – 2013	Matrix	Engine(s): 2AZ VDS(s): GE40E, KE40E, KE4EE, LE40E, LE4EE, ME4EE
2006 – 2008	RAV4	Engine(s): 2AZ VDS(s): BD31V, BD32V, BD33V, BD34V, BD35V, ZD31V, ZD32V, ZD33V, ZD34V, ZD35V
2007 – 2008	Solara	Engine(s): 2AZ VDS(s): CE30P

REVISION NOTICE

April 27, 2015 Rev2:

- Applicability has been updated to include 2010 – 2012 model year Corolla and 2010 – 2013 model year Matrix vehicles.
- The Production Change Information section has been removed.
- The Parts Information, Inspection Procedure, and Engine Oil Consumption Test sections have been updated.

March 13, 2015 Rev1:

- The Title, Required Tools & Equipment, Inspection Procedure, and Engine Oil Consumption Test sections have been updated.
- The Parts Information section has been added.

Any previous printed versions of this bulletin should be discarded.

2AZ Engine Oil Consumption Inspection Procedure

Introduction

Some 2006 – 2013 model year vehicles equipped with 2AZ-FE or 2AZ-FXE engines may exhibit engine oil consumption. The piston assembly has been changed to minimize oil consumption. Use the Inspection Procedure in this bulletin to confirm this condition.

Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
N/A	Not Applicable to Warranty	–	–	–	–

Parts Information

PART NUMBER	PART NAME	QTY
00411-14001-1	Inspection Labels	1 Roll*

* 100 labels per roll.

NOTE

Toyota requires specific security seals to be used for this activity (shown to the right). Contact the Materials Distribution Center (MDC) for ordering information.

Labels may be ordered in packages of 100 from the Materials Distribution Center (MDC) through *Dealer Daily – Dealer Support Materials Orders* or by visiting www.toyotamdc.com.



Required Tools & Equipment

REQUIRED TOOLS & MATERIAL	QTY
ILSAC GF-4 Multi-grade SAE 0W-20 or 5W-20	3.0 U.S. qts (2.8 liters)

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Inspection Procedure

NOTE

- In some cases, a P030# (cylinder # misfire detected) DTC may also be set as a result of oil consumption.
- This bulletin does NOT cover the cost of an oil change. If the vehicle is approaching Toyota recommended service interval mileage at the start of the test, recommend an oil change at customer cost to ensure valid test results.

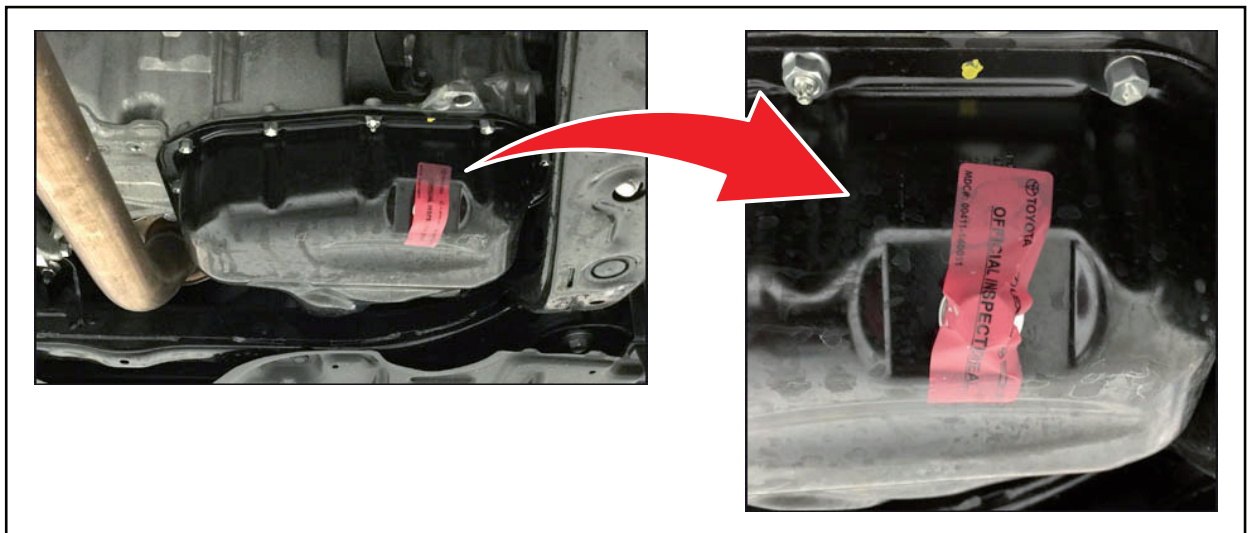
Confirm Engine Oil Consumption Condition

1. Confirm customer complaint and request for Engine Oil Consumption Test.
2. Fill oil to "Full" mark shown on dipstick.
3. Mark the following locations to prevent/indicate tampering during the test.
 - Dipstick
 - Oil Drain Plug
 - Fill Cap
 - Oil Cooler Line
 - Oil Filter

NOTE

Use the required Inspection Labels (MDC P/N 00411-14001-1) on the locations specified above.

Figure 1. Oil Pan with Inspection Label Applied



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Inspection Procedure

Confirm Engine Oil Consumption Condition (Continued)

Figure 2. Indication of Inspection Label Removal



4. Complete Section A of the “*Engine Oil Consumption Test*” at the end of this bulletin.

NOTE

Attach the completed “*Engine Oil Consumption Test*” to Repair Order. It will be used later in the Inspection Procedure. This form will also be required for warranty submission.

5. Return the vehicle to the customer advising them to return for inspection in 1100 – 1300 miles.

NOTE

Advise customer if they do NOT return inside the 1100 – 1300 mile range, the results will be void.

2AZ Engine Oil Consumption Inspection Procedure

Inspection Procedure (Continued)

When Vehicle Returns after 1100 – 1300 Miles

1. Check the dipstick to confirm oil level is NOT full.
 - If full, this bulletin does NOT apply. Return the vehicle to the customer.
 - If NOT full, proceed to step 2.
2. Add 1 quart of oil from the quart container.

IMPORTANT

Fill engine with oil from 1 quart container to ensure accurate volume measurement.

3. Start engine and warm up to operating temperature.
4. Turn OFF the engine, and let the vehicle rest for 5 minutes.
5. Check the dipstick to confirm oil level.
 - If **above** full, this bulletin does NOT apply. Drain to the “Full” level, remove any tamper tape residue from the vehicle, and return to the customer.
 - If **below** full, follow the Repair Procedure outlined in Service Bulletin No. [T-SB-0094-11](#), “2AZ Engine Oil Consumption Repair Procedure.”
6. Complete Section B of the “Engine Oil Consumption Test” at the end of this bulletin.

2AZ Engine Oil Consumption Inspection Procedure

Engine Oil Consumption Test

COMPLETE AT TIME OF CUSTOMER COMPLAINT		CLICK HERE for Interactive Form
VIN:		
Model:		Model Year:

SECTION A: TESTING PROCEDURE PART 1				
1. Mileage of Vehicle:				
2. Were the required Inspection Labels used? (MDC P/N 00411-14001-1)	4. Please indicate oil level on Dipstick below after filling to "Full."			
<input type="checkbox"/> YES <input type="checkbox"/> NO				
3. Please initial to indicate the following locations were marked to prevent/indicate tampering.				
a. Dipstick				
b. Oil Drain Plug				
c. Fill Cap				
d. Oil Cooler Line				
e. Oil Filter				
5. I certify that the above information in Section A of this form is accurate.				
Print Name:				
Signature:		Date:		
NOTE Keep this form attached to Repair Order. Additional information will be needed (Section B) when the vehicle returns.				

SECTION B: TESTING PROCEDURE PART 2			
1. Mileage of Vehicle:			
NOTE If mileage difference between section A and B is NOT within 1100 – 1300 miles, test results are <u>void</u> .			
2. Please initial to confirm the following locations were NOT tampered with.	3. After adding 1 quart oil to vehicle (from quart container) indicate oil level below.		
NOTE If locations below appear to be tampered with, write "Void" in box.			
a. Dipstick			
b. Oil Drain Plug			
c. Fill Cap			
d. Oil Cooler Line			
e. Oil Filter			
4. I certify that the above information in Section B of this form is accurate.			
Print Name:			
Signature:		Date:	