L-SB-0014-08

Rev1

March 20, 2008



Paint Stains Under Rapgard

Service

Category Vehicle Exterior

Section Paint/Coatings Market USA



Applicability

| YEAR(S) | MODEL(S) | ADDITIONAL INFORMATION | |
|-------------|----------------------|------------------------|--|
| 2006 – 2015 | CT200H, ES300H, | | |
| | ES350, GS300, | | |
| | GS350, GS430, | | |
| | GS450H, GS460, | | |
| | GX460, GX470, | | |
| | HS250H, IS F, IS250, | | |
| | IS250C, IS350, | | |
| | IS350C, LS460, | | |
| | LS600H, LX470, | | |
| | LX570, NX200T, | | |
| | NX300H, RC F, | | |
| | RC350, RX350, | | |
| | RX400H, RX450H, | | |
| | SC430 | | |

REVISION NOTICE

February 11, 2015 Rev1:

Applicability has been updated to include 2006 – 2015 applicable model year Lexus vehicles.

Any previous printed versions of this bulletin should be discarded.

Introduction

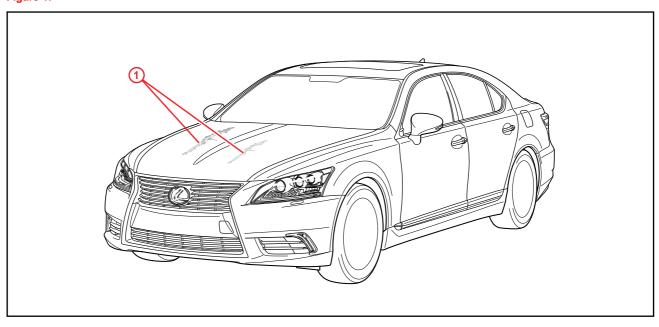
On some vehicles, when RapgardTM is removed, the paint may have a stained appearance. These stains appear to be under the clear coat. The stain patterns are usually under wrinkles in the RapgardTM. These wrinkles sometimes trap water and cause the paint to stain from the trapped moisture, especially on horizontal surfaces, such as the hood, roof, and trunk. Stains can be removed by heating the stained surface to remove the trapped moisture. Use the following procedure to address this concern.



Paint Stains Under Rapgard

Introduction (Continued)

Figure 1.



1 Stains

Warranty Information

| OP CODE | DESCRIPTION | TIME | T1 | T2 | Т3 |
|---------|------------------------------------|------|----|----|------|
| BD8039 | Remove Paint Stain Under Rapguard™ | 0.6 | 67 | 99 | 5330 |

APPLICABLE WARRANTY

- This repair is covered under the Lexus Comprehensive Warranty. This warranty is in effect for 48 months or 50,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Required Tools & Equipment

| SPECIAL SERVICE TOOLS (SSTS) | QTY |
|------------------------------|-----|
| Infrared Lamp or Heat Gun | 1 |
| Aluminum Foil or Damp Cloth | 1 |
| Thermometer | 1 |



Paint Stains Under Rapgard

Repair Procedure

- 1. Use aluminum foil or damp cloth to cover plastic/rubber parts that are near the stain.
- 2. Apply heat to the stain using an infrared lamp or heat gun.

NOTE

Apply heat for 5-10 minutes at $158^{\circ}F-176^{\circ}F$ ($70^{\circ}C-80^{\circ}C$). Do NOT allow the surface to become hotter than $176^{\circ}F$ ($80^{\circ}C$). Measure the temperature with a thermometer.

3. After applying heat for 5 minutes, examine the area to determine if the stain has been removed. If the stain still exists, continue to apply heat and re-examine the stain 5 minutes later.