

Subject

Text Reply Function Unavailable for iPhone®

Market

USA

Service Category

Audio/Visual/Telematics

Section

Cellular Communication

Applicability

2013-14 RX LS ES GS with Navigation

APPLICABLE VEHICLES

2013-2014	ES300H	2013	IS250C
2013-2014	ES350	2013-2014	LS600H
2013-2014	LS460	2013-2015	RX450H
2013	IS250	2013-2014	GS350
2013	IS350	2013-2015	RX350
2013	IS350C	2013-2014	GS450H
2013	IS F	2014-2015	LX570

CONDITION

Some Lexus vehicles equipped with Text Reply functionality may display a greyed out Text Reply button if the function is not supported by the customer's cellular telephone.

RECOMMENDATIONS

This condition is normal for iPhone®, as the Text Reply function is currently not supported by Apple®.

The Text Reply button will still appear on the screen; however it will be greyed out to indicate that it is not selectable.

NOTE: Vehicles with older software will always show the Text Reply button, even if the phone does not support this function.

LINK REFERENCES

This Tech Tip does not contain any link references