



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Express All Windows Down Feature Using Keyless Entry Transmitter (Key Fob)

**Models:** 2010 - 2014 Cadillac SRX  
2010 Chevrolet Equinox (Built prior to June 26, 2009)

*This PI was superseded to update model years and programming information. Please discard PIT4895D.*

Some models above are equipped with a Remote Express All Windows Down feature. This feature can be used to open all door windows from outside the vehicle by using the Keyless Entry Transmitter (Key Fob). This feature can help aid in quickly cooling down the vehicle interior in high ambient temperatures.

To activate this feature, press and hold the Unlock button on the Key Fob for several seconds until all the windows are commanded open.

**Note:** This feature only opens all windows. There is no feature to close the windows using the Key Fob.

### SRX Models:

If an SRX customer is requesting this feature to be turned off, the latest BCM calibration can be installed (NON WARRANTY / customer pay) followed by selecting "Disable" under the Lock heading when SPS programming the BCM.

**Note:** The Remote Express All Windows Down feature can still be retained if a service BCM is installed.

### Equinox Models:

When replacing or reprogramming the BCM on a 2010 Chevrolet Equinox equipped with this feature, the feature will be eliminated. This feature can NOT be turned back on nor can a vehicle built on or after June 26, 2009 have this feature re-enabled or added.

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