



Service Bulletin

PRELIMINARY INFORMATION

Subject: Normal Characteristic - SIR Light Flashes or Stays on Steady During A Remote Start

Models: 2008-2013 Buick Enclave
2009-2013 Chevrolet Traverse
2007-2013 GMC Acadia
2007-2010 Saturn Outlook

This PI was superseded to update recommended field and model years. Please discard PIT4271D.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

When the remote start feature is used to start the vehicle, the SIR (Airbag) light operation in the IPC varies depending on the model year.

- 2007MY to 2009MY: The SIR light will flash for the complete remote start cycle or until the ignition key is turned on
- 2010MY to 2012MY (up to VIN CJ370172): The SIR light will momentarily come on and then turn off
- 2012MY (after VIN CJ370172) to 2013MY: The SIR light will stay on steady for the complete remote start cycle or until the ignition key is turned on

Recommendation/Instructions

This is normal operation of the IPC during a Remote start. Do not make any repairs to try to fix this concern.

Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle.

Please share this information with the customer, including a copy of this message.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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