

Service Bulletin

PRELIMINARY INFORMATION

Subject: Normal Characteristic - Passenger Compartment Air Filter

Models:2003-2013 Cadillac Escalade Models2003-2013 Chevrolet Avalanche, Silverado, Silverado Classic, Suburban, Tahoe2003-2013 GMC Sierra Models, Yukon Models2003-2009 Hummer H2

This PI was superseded to update model years and customer information. Please discard PIT3330E.

Condition/Concern

A customer may inquire about the availability of the passenger compartment air filter.

Recommendation/Instructions

Starting in the 2003 model year, the passenger compartment air filter is no longer available as a factory option. With the redesigned HVAC case, the opening for the filter cavity no longer exists.

Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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