



Service Bulletin

PRELIMINARY INFORMATION

Subject: High Pitch Sound From Radio Display

Models: 2012 Buick Enclave
2012 Chevrolet Malibu
2012-2013 Chevrolet Avalanche, Silverado, Suburban, Tahoe, Traverse
2012 GMC Acadia
2012-2013 GMC Sierra, Yukon
Equipped with AM/FM/CD Radio (RPO US8 or UUI)

This PI was superseded to update recommended field. Please discard PIT5166B.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Customers may comment about a high pitch buzz, whine, squeal, or hum noise from the radio display. This condition is most noticeable when the volume is very low or off.

Recommendation/Instructions

Replace the radio to correct this concern.

Please contact your local ESC to obtain a replacement radio that does not exhibit this concern.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
R0760	Radio Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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