



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Antenna Mast Broken Off From Antenna Base Mount Low Profile Antenna Available

**Models:** 2010 - 2014 Cadillac SRX  
2010 - 2014 Chevrolet Equinox  
2010 - 2014 GMC Terrain

*This PI was superseded to update model years. Please discard PIT5012D.*

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

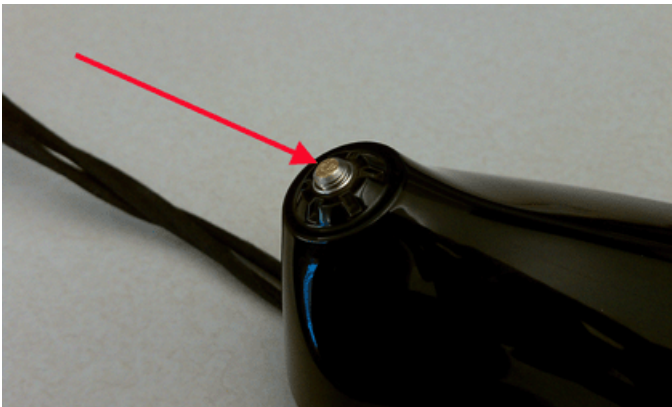
Antenna mast broken off of the roof mounted antenna base leaving the stud in the antenna base

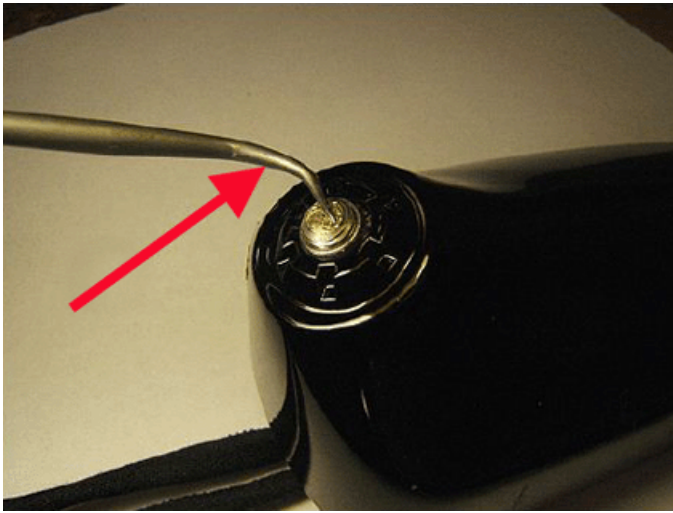
### Recommendation/Instructions

Replace only the antenna mast. Do NOT replace the antenna base.

It is not necessary to replace the roof antenna mounting base. It was determined through review of returned parts that the broken antenna mast stud can easily be removed from the antenna base using needle-nose pliers or flat blade screwdriver or use a pick to walk the broke stud out of the antenna base.

There are two different length antenna masts available in the dealer parts catalog group 9.647, depending on your customer's needs. The original height antenna mast (280mm) and a shorter antenna mast (180mm). Note there is a slightly reduced AM and FM reception when using the shorter antenna mast.





## Warranty Information

There is not a labor time or labor operation associated with this PI. In most instances, this should be considered customer pay.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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