



Service Bulletin

PRELIMINARY INFORMATION

Subject: Diagnostic Tip - SES MIL DTC P2636 Unable To Command Transfer Pump On With Scan Tool

Models: 2013 Chevrolet Silverado 3500 Chassis Cab w/ Dual Fuel Tanks
2013 GMC Sierra 3500 Chassis Cab w/ Dual Fuel Tanks
with 6.6L Diesel Engine (RPO LML, LMM)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

One or several of the following conditions may be present:

- SES MIL with DTC P2636 set
- Technician unable to command the fuel system transfer pump "On" with the scan tool

Recommendation/Instructions

Note: Perform the following BEFORE performing any repairs or replacing any parts.

At this time there is a software issue with this function and this may lead to unnecessary replacement of the ECM.

Until this issue is resolved, follow this path to attempt to command the transfer pump:

(C) 2012 > LD Trk, MPV , Incomplete > Chevrolet Truck or GMC Truck > C or K > Silverado or Sierra > F0: Powertrain > (L) 6.6L LGH Diesel or (8) 6.6L LML Diesel > F0: Engine Control Module > F2 Special Functions > F2: Fuel System > F4: Fuel Transfer Pump.

Continue with published diagnostics from that point.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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