



Service Bulletin

PRELIMINARY INFORMATION

Subject: Black Bar On Left Side Of Display While On Bluetooth Audio Streaming Page Or USB Media Source

Models: 2014 GMC Sierra 1500 models
2015 GMC Sierra 2500/3500 models (without RPO AVF), Yukon models (without RPO AVF)
Equipped with RPO IO5 or IO6

This PI was superseded to update the Title Line and Condition /Concern section with additional USB audio screen information. Please discard PIT5418.

Condition/Concern

Some customers may comment about a vertical black bar (as shown in the picture below) while on the Bluetooth audio streaming source or while on the USB audio page:



Recommendation/Instructions

No repairs should be made as a result of this concern. Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION