



# Preliminary Information

## PIT3227M Normal Characteristic - Tailgate Cable Slack

### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Escalade EXT	2002 - 2013	All	All	All	All
Cadillac	Escalade EXT 2WD	2002 - 2005	All	All	All	All
Chevrolet	Avalanche 2 WD	2002 - 2013	All	All	All	All
Chevrolet	Avalanche 4 WD	2002 - 2013	All	All	All	All
Chevrolet	Colorado 2WD	2004 - 2012	All	All	All	All
Chevrolet	Colorado 4WD	2004 - 2012	All	All	All	All
Chevrolet	Colorado 2WD	2015 - 2017	All	All	All	All
Chevrolet	Colorado4WD	2015 - 2017	All	All	All	All
Chevrolet	C Pickup 2WD	1998 - 2000	All	All	All	All
Chevrolet	Silverado	1999 - 2017	All	All	All	All-
Chevrolet	C Silverado 2WD	1999 - 2006	All	All	All	All
Chevrolet	K Silverado 4WD	1999 - 2006	All	All	All	All
Chevrolet	Silverado 2WD	2007 - 2017	All	All	All	All
Chevrolet	Silverado 4WD	2007 - 2017	All	All	All	All
Chevrolet	Silverado 1500 2WD	2014	All	All	All	All
Chevrolet	Silverado 1500 4WD	2014	All	All	All	All
Chevrolet	Silverado 2500 2WD	2014	All	All	All	All
Chevrolet	Silverado 2500 4WD	2014	All	All	All	All
Chevrolet	Silverado 3500 2WD	2014	All	All	All	All
Chevrolet	Silverado 3500 4WD	2014	All	All	All	All
Chevrolet	S10 2WD	1998 - 2004	All	All	All	All
Chevrolet	S10 4WD	1998 - 2004	All	All	All	All
GMC	Canyon 2WD	2004 - 2012	All	All	All	All
GMC	Canyon 4WD	2004 - 2012	All	All	All	All
GMC	Canyon 2WD	2015 - 2017	All	All	All	All
GMC	Canyon 4WD	2015 - 2017	All	All	All	All
GMC	C Pickup 2WD	1998 - 2000	All	All	All	All
GMC	K Pickup 4WD	1998 - 2000	All	All	All	All
GMC	C Sierra 2WD	1999 - 2007	All	All	All	All
GMC	K Sierra 2WD	1999 - 2006	All	All	All	All
GMC	Sierra 2WD	2007 - 2017	All	All	All	All
GMC	Sierra 4WD	2007 - 2017	All	All	All	All
GMC	Sierra 1500 2WD	2014	All	All	All	All
GMC	Sierra 1500 4WD	2014	All	All	All	All
GMC	Sierra 2500 2WD	2014	All	All	All	All
GMC	Sierra 2500 4WD	2014	All	All	All	All
GMC	Sierra 3500 2WD	2014	All	All	All	All
GMC	Sierra 3500 4WD	2014	All	All	All	All
GMC	Sonoma 2WD	1998 - 2004	All	All	All	All
GMC	Sonoma 4WD	1998 - 2004	All	All	All	All
GMC	Sonoma Classic 2WD	1998 - 2004	All	All	All	All

### Supersession Statement:

This PI was superseded to add the 2017 Model Years. Please discard PIT3227L.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition / Concern

Some customers may comment that with the tailgate down, one of the tailgate cables may have slack in it or one cable may be perceived to be longer by the customer.

## Recommendations / Instructions

**IMPORTANT: If involved, complete the latest version of Campaign 04007 prior to referencing this information.**

No repair attempts should be made as this is normal due to build variation. In most cases, when weight is put on the tailgate, the slack comes out of the cable.

## Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

**Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.**



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