



Service Bulletin

File in Section: 00 - General Information

Bulletin No.: 14-00-89-003A

Date: November, 2014

WARRANTY ADMINISTRATION

Subject: Warranty Administration – Changes to Service Policy and Procedures Section 1.6.2.11 – Technician Identification and Accounting of Labor Time (U.S. Only)

Models: 2015 and Prior GM Passenger Cars and Trucks

Attention: Dealers in Canada should refer to the GM Canada Service Policies and Procedures Manual Section 1.6.2.

This bulletin has been revised to refer dealer personnel to the Service Policies & Procedure Manual. Please discard Corporate Bulletin Number 14-00-89-003.

Previous content listed in this bulletin is now contained in the Service Policies & Procedures Manual, 2014 1st edition which was released on October 16, 2014. Please refer to Article 3.2.9 of the Manual for full details regarding requirements related to Technician Identification and Accounting of Labor Time.