



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Radio Display May Have Rolling Image After Switching Video Modes

**Models:** 2015 Chevrolet Suburban  
2015 GMC Yukon, Yukon XL,  
2015 Chevrolet Tahoe,  
With Rear Seat Entertainment RPO U42

*This PI was superseded to update Recommendation/Instructions. Please discard PIC6003.*

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Some customers may complain of a rolling video on the ICS/Display when switching from radio/nav video to RSE video.

### Recommendation/Instructions

This is the result of a concern within the Integrated Center Stack/control. If this concern is encountered, replace the ICS/Radio control using the latest replacement part from your Electronic Service Center, which are designed to address this concern.

### Parts Information

To obtain the appropriate ICS/Radio control assembly part number and usage, refer to Group 09.650 of the appropriate parts catalog.

### Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
3420700	Radio Control Assembly Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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