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Sent on 12 15 2014 **Expires on** 12 24 2014
From Acura Service National
Subject TLX Stop Sale / Safety Recall Dealership Inventory Inspection Process

To: Dealer Principal and General Manager:

Subject: TLX Stop Sale / Safety Recall Dealership Inventory Inspection Process

In Preparation for inventory inspections related to "Rolls In Park" condition on 2015 V6 TLX 9-AT units: Inspectors will be in certain markets clearing inventory as soon as Tuesday afternoon Dec. 16th.

Please be prepared prior to the arrival of your inspector so we can quickly clear your inventory and then move to clear other dealerships inventory. If unprepared, inspectors are instructed to move to the next dealership in order to maximize market clearing.

To prepare for inspections:

- 1) Assign an overall "Point Person" to ensure readiness as described below (this person's cell phone number should already have been communicated to the Zone Office).
- 2) Run and print VIN status to discover affected units in your inventory.
- 3) Stage all these vehicles together / side by side. Batteries are charged and vehicles are clear of snow etc.. In cold or inclement weather having cars staged or rotated inside is the best scenario. (Inspection is delicate and takes manual dexterity – cold and wind is the enemy here).
- 4) Have printed VIN status for the vehicle and an open repair order on the dashboard.
- 5) Assign a technician to be standing by to help inspector during his visit.

(Just prior to inspector arrival)*:

- 6) Have technician open hoods and remove the transmission fill plug ([see image click here](#)).
- 7) Ensure vehicles are unlocked and keys are in or at the vehicles.

*Your DM and Zone will keep you informed of the general timing of this visit and the inspector will contact your designated 'point person' approximately 1-4 hours prior to arrival.

Thank you for your patience and cooperation during this challenging market action. Our goal is to clear all inventory for sale during December.

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