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Sent on 01 20 2015 **Expires on** 02 03 2015
From Parts and Service Division
Subject Request for Visit: 2013-2014 CR-V Rear Reflectors Loose or Missing

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Visit: 2013-2014 CR-V Rear Reflectors Loose or Missing

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2013-2014 CR-Vs with a complaint of the rear reflectors loose or missing (part # 33505-SLJ-013 for right rear reflector assembly or 33555-SLJ-013 for left rear reflector assembly). To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to your attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. VIN must start with 2HK.
2. Vehicle has not been involved in any collision.
3. No previous repair on the rear reflectors.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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