Next Unread Message

View Message

Sent on	12 01 2014 Expires on 12 15 2014
From	Parts and Service Division
Subject	Request for Parts: 2014-2015 RLX TPMS Tire Leak (Zone 5)

To: All Acura Service Managers/Consultants From: Technical Research & Support Group

RE: Request for Parts: 2014-2015 RLX TPMS Tire Leak

This message is solely directed to Acura dealership personnel; please handle accordingly. Print this *iN* message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda (AHM) is investigating certain 2014-2015 RLXs with a complaint that the low tire pressure/TPMS indicator is on and the tire pressure is low, causing the client to regularly add air to their tire(s). To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting any repair.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

- 1. Tire leak MUST be identified around the outside of the valve stem at the rubber grommet when performing the water tank dunk test.
- 2. No previous accidents or collisions.
- 3. No previous repairs for this issue.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

© 2000–2014, American Honda Motor Co., Inc. All Rights Reserved.