

Classification:

EL17-023

Reference:

ITB17-039

COPYRIGHT© NISSAN NORTH AMERICA, INC.

Date:

June 20, 2017

INTERIOR LAMPS INOPERATIVE

APPLIED VEHICLES: 2016 – 2017 Q50 (V37)
 2016 – 2017 Q50 Hybrid (V37)
 2017 Q60 (V37)
 2016 – 2017 QX60 (L50)
 2016 – 2017 QX60 Hybrid (L50)

IF YOU CONFIRM

The interior lamps are inoperative (including map lamps, 2nd row personal lamps, door panel step lamps, and trunk lamps).

NOTE: If this issue should occur, the outside door handle lamps will also be inoperative.

ACTION

1. Set the parking brake.
2. Pull out the extended storage switch/fuse to the "inventory/storage" position.
3. Start the engine.
4. Confirm the interior lamps are now working correctly.
5. Push in the extended storage switch/fuse to the "customer delivery" position.

NOTE: If the above steps do not resolve the issue, refer to the Electronic Service Manual (ESM) for further diagnostic and repair information.

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Repair Interior Lamps	(1)	RX5UAA	ZE	32	0.2

(1) Reference the electronic parts catalog (FAST) and use the Body Control Module (BCM 284B1-*****) as the Primary Failed Part (PFP).

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.