



## Technical Information Bulletin

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### 34-058



### Section

Wiring and Lighting

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### Subject

C500/T800 Power Fuse Harness Cover

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### Release Date

7/13/2017

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### Condition

Some vehicles were equipped with a power fuse harness covered with an aluminum faced tape in the battery box area. There is a potential that a short to ground can occur while working in the battery box.

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### Chassis Affected

121 T800 and C500 vehicles, (all U.S. and 0 Canada) built from 06/04/2015 through 05/19/2016 equipped with the following harness part numbers:

- P92-5901-0000
  - P92-5902-0000
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## Action

### CAMPAIGN

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. Review the DWWC or SIR for "Complete" next to the "34058" campaign code prior to performing this repair.
3. Follow the procedures below to wrap the harness within the battery box area with Coroplast tape.

This campaign can be performed at any time convenient for the customer (for example: during next scheduled maintenance interval).

## Warranty

Through Standard Warranty (includes Extended Warranty) or for repairs completed by 08/01/2018, whichever is greater, Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- 0.5 hours labor to wrap the harness with Coroplast tape. Use Quick Claim code 34-58.
- File an additional claim for extraordinary circumstances. A quick claim for standard labor must be filed first.

CLAIM CODING			
Failure Location:	014-005-004	Work Accomplished:	50
Failure Type:	225	Responsibility Code:	01
SRT Code:	034-999	Claim Type:	C

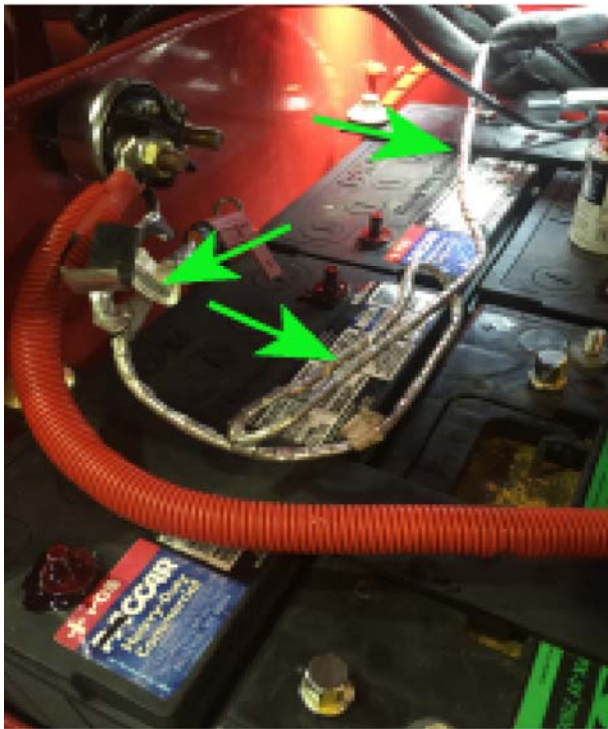
## Parts

Parts are available from PACCAR Parts.

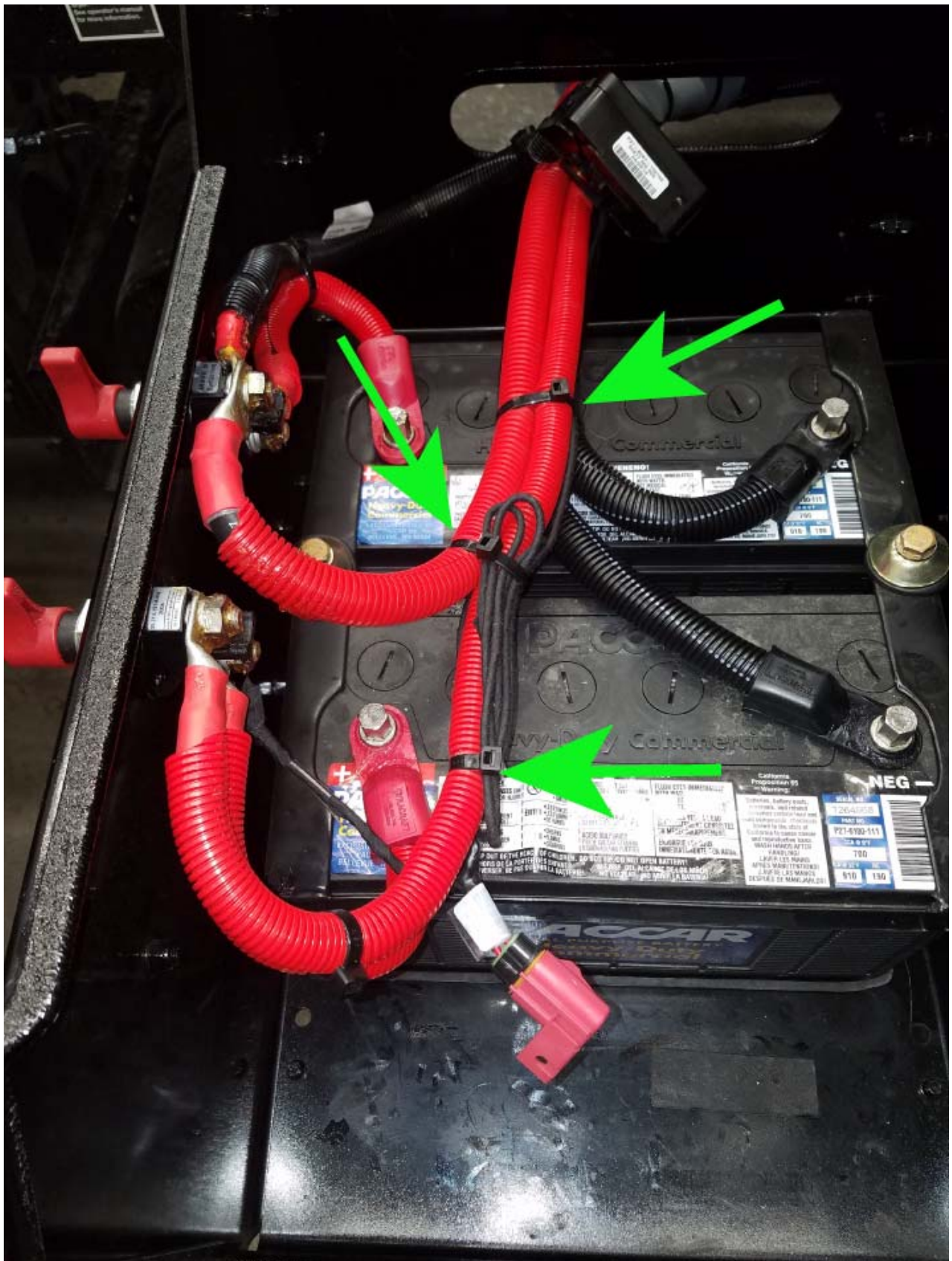
Quantity	Part Number	Description
1	8375X	Coroplast Tape
4	Cable ties	Locally sourced (reimbursed at \$0.07 each)

## Procedure

1. Disconnect the battery negative cable.
2. Remove the power fuse harness from the switch post.
3. Cut the cable ties that hold the harness to the battery cables.



4. Cover the harness within the battery box area with Coroplast tape, using a ¼ in. overlap to ensure that no aluminum is exposed.



5. Retain the harness to the battery cables with cable ties.
6. Connect the harness to the switch post.
7. Connect the battery negative cable.

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## **Attachments**

[Chassis List](#)[Customer Letter](#)

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A **PACCAR** COMPANY

Kenworth Truck Company  
Customer Service Department  
PO Box 1000  
Kirkland, Washington 98083-1000  
(425) 828-5000

Date TBD

[First VIN]  
Customer Name  
Address  
City, State Zip

Subject: TIB 34-058: C500/T800 Power Fuse Harness Cover

Dear Kenworth Customer,

Your vehicle (listed within this letter) is eligible for a campaign to rewrap the Power Fuse Harness within the battery box. If left uncorrected, the harness could short to ground during a service event, damaging the batteries and, potentially, other vehicle electronic or electrical components.

Please contact a Kenworth dealership to schedule an appointment for this work. If you have already had this work performed, please disregard this letter. You can find your nearest Kenworth dealer at Dealer Locator on the website [www.Kenworth.com](http://www.Kenworth.com).

When contacting your selected Kenworth dealer, refer to campaign TIB 34-058 and the VIN listed on this letter. The work will take approximately 1.0 hour and there will be no charge to you if completed within Standard Warranty (excludes Extended Warranty) or for upgrades completed by **08/01/2018**, whichever is greater. We apologize for this inconvenience but ask for your cooperation to ensure your continued satisfaction with Kenworth products.

If you require further information about this campaign, reimbursement of a pre-notification remedy associated with this campaign or experience any difficulty in making arrangements for this repair, please contact:

Email: [Kenworth.Customer.Service@paccar.com](mailto:Kenworth.Customer.Service@paccar.com) with the bulletin number in the subject line.

OR

Mail: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department

OR

Phone: 425-828-5000.

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

Thank you,

Shondip Chakravarty  
Director of Customer Service  
Kenworth Truck Company

VIN: [VIN List]