

ATTENTION: This Technical Service Bulletin was issued by Southeast Toyota Distributors, LLC.

For Toyota Dealers located within the Southeast Region: Please refer to SET Dealer Daily to obtain instructions on how to order parts and submit a warranty claim (If applicable).

For Lexus Dealers or Toyota Dealers <u>NOT</u> located in Florida, Georgia, Alabama, South Carolina or North Carolina: For Repair Authorization, Parts Ordering, and Warranty Claims please contact Southeast Toyota Distributors Warranty Claims Department:

(888)851-2722 Press 5, then Press 4 for Out of Region SET Repairs

Accessory.Warranty@SEToyota.com

Thank you for your continued support.

SET-TSB-15-011

Category: Vehicle Exterior Section: Door/Hatch



Tacoma Locking Tailgate Handle

Applicability

YEAR(S)	MODEL(S)	INSTALLED ACCESSORY INFORMATION				
2013-15	Tacoma	Locking Tailgate Handle	LOCK20	00016-35026		

REVISION NOTICE

10/27/2015 Original Document released on SET Dealer Daily

1/8/2016 Format Revised for TIS publication

Any previous printed versions of this bulletin should be discarded.

Introduction

The 00016-35026 locking tailgate handle for Tacoma applications received updates to improve reliability and durability of the product. The part number has been updated to 00016-35044 as the design of the part has changed. The purpose of this bulletin is to assist technicians in the identification of the differences between the old and new parts and communication of common installation issue.

Warranty Information

For Dealers located in the Southeast Region, Florida, Georgia, Alabama, South Carolina, or North Carolina, Submit Warranty claim utilizing the information below.

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
611081	Tail Gate Lock Handle Assembly (R&R)	0.5	00016-35026	99	99

Port Installed Option (PIO) - is in effect for 36 months or 36,000 miles from the vehicle's in-service date, whichever occurs first. *Unless otherwise specified in vehicle VIN inquiry*.

Dealer Installed Option (DIO) - is in effect for 12 months, regardless of mileage, from the date the part(s) was installed on the vehicle or the remainder of any applicable New Vehicle Limited Warranty, whichever provides greater coverage.

Over the Counter Sale (OCS) - is in effect for 12 months, regardless of mileage, from the date the part(s) were sold. Labor is not warranted for over-the counter service part replacements.

If you are a dealer located outside of the Southeast Region, please contact the SET Accessory Warranty Department at (888) 851-2722 or email Accessory.Warranty@SEToyota.com for claim payment instructions.



Tacoma Locking Tailgate Handle

Parts Information

PART NUMBER	DISCRIPTION
00016-35044	Tacoma Tailgate Lock

If you are a dealer outside of the SET region, please contact the SET accessory department at (888) 851-2722 or email Accessory.Warranty@SEToyota.com

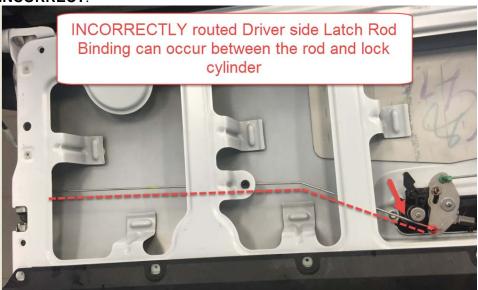
Repair Process

Verify correct installation

- 1. Remove cover from tailgate
- 2. Inspect the DRIVER SIDE latch Rod. The latch rod should be flipped during Locking Tailgate handle installation. Refer to installation instructions on TIS.

*NOTE: Do not bend the Latch Rod. Bending the rod extends the effective length of the rod causing excessive travel needed to release latch.

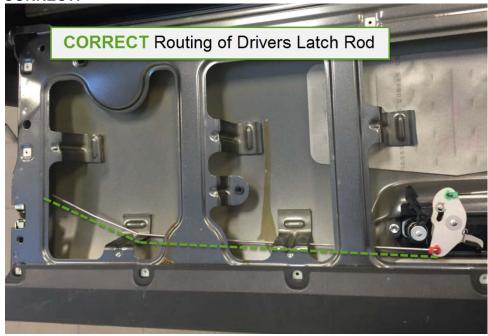
INCORRECT:





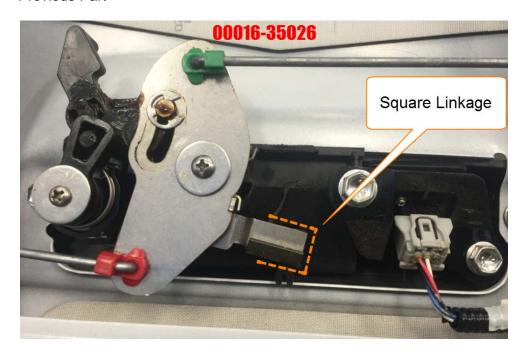
Tacoma Locking Tailgate Handle

CORRECT:



Identify Locking Tailgate Handle assembly

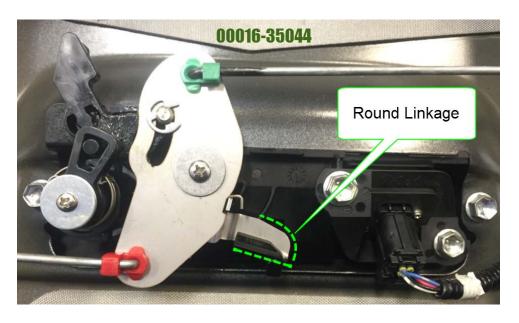
Previous Part





Tacoma Locking Tailgate Handle

Revised Part



Improvements to lock handle include

- Metal linkage (rocker/controller arm) re-designed to avoid possible back-up camera interference.
- Plastic blend of handle changed to improve overall strength.

If you find the Locking Tail Gate Handle has failed

- 1. Verify Latch Rods were Installed properly
- 2. Identify Handle
 - Previous design (00016-35026) Replace Lock handle assembly with revised part 00016-35044.
 - If revised part 00016-35044 has failed, take a pictures of Drivers Latch Rod and Broken Lock Handle Linkage prior to removal of handle.
 Replace the Locking Tailgate Latch Assembly. Include the Pictures of latch rod installation in an SET Dealer Product Report.