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<b>Sent on</b>	11	08	2016	<b>Expires on</b>	02	05	2017
<b>From</b>	Campaign Administration						
<b>Subject</b>	2007-2013 MDX, ZDX Front & Rear Active Dampers System Warranty Extensions						

DATE: November 8, 2016

TO: All Acura Sales, Service &amp; Parts Managers and Personnel

FROM: Campaign Administration

RE: Warranty Extensions: 2007-2013 MDX Front and Rear Active Dampers System  
Warranty Extensions: 2010-2012 ZDX Front and Rear Active Dampers System

Today, November 8, 2016 Acura is announcing four warranty extensions for model years 2007-2013 Acura MDX and model years 2010-2012 Acura ZDX vehicles to address Active Damper System(ADS) dampers from failures in cold regions.

**Basic Problem**

Dampers with ADS use metal particles in the damper oil to control movement/recoil. In cold temperatures the oil inside the dampers has reduced viscosity and a gap is generated between the main seal and the rod guide. The iron particulates in the ADS oil are then deposited in this gap blocking the path of the moving oil which damages the seal resulting in an oil leak. Cavitation occurs once enough oil is lost and the damper cannot keep up with operation of wheel up and down movement.

**Campaign Information**

Service bulletins 16-020, 16-021, 16-022, 16-023 have been posted to the Service Information System as of November 8, 2016, and they include, inspection and repair, parts, and warranty information related to the warranty extensions. Depending on the vehicle Retail Delivery Registration (RDR) date the client may receive the regular warranty extension on the ADS, 7 years/100,000 mile, whichever comes first, or a 6 month/100,000 mile, whichever comes first. The component must be failing and/or leaking for the repair to be approved.

**Parts Information**

Parts will be available at time of launch.

**Tools, Warranty, and Inspection/Repair Information**

No special tools are needed to perform the inspection. Warranty and inspection/repair information is detailed in service bulletins 16-020, 16-021, 16-022, and 16-023.

**Client Notification**

Acura expects to complete initial notification for the six (6) month warranty extension clients by November 8, 2016, the balance of the regular warranty extension clients will be mailed out on November 21, 2016.

As always, please be sure to check VIN status inquiry to determine if a particular VIN is affected by this campaign.

Click [here](#) for a copy of bulletin 16-020.

Click [here](#) for a copy of bulletin 16-021.

Click [here](#) for a copy of bulletin 16-022.

Click [here](#) for a copy of bulletin 16-023.