	GROUP BOD	MODEL 2017MY Sportage (QL)
	NUMBER 152 (Rev1 12/5/2016)	DATE December 2016
TECHNICAL SERVICE BULLETIN		
SUBJECT:	SERVICE ACTION: DELTA GARNISH AND FRONT BUMPER GAP/WIND NOISE ADJUSTMENT (SA248)	

*** NOTICE**

This bulletin has been revised to include additional information. New/revised sections of this bulletin are indicated by a black bar in the margin area.

This bulletin provides the information for applying soundproof padding to the Delta Garnish on 2017MY Sportage (QL) vehicles produced from December 10, 2015 through October 14, 2016, and to inspect the front bumper and, if necessary, apply soundproof padding on some 2017MY Sportage (QL) vehicles produced from July 8, 2016 through August 30, 2016. Kia is requesting the completion of this Service Action on all affected vehicles in dealer stock, prior to delivery. Before conducting the procedure, verify the vehicle is included in the list of affected VINs.

Vehicles will be identified in WebDCS as requiring either SA248A/SA248AI and/or SA248B service action components completed.

Delta Garnish



Front Bumper



File Under: Body

-
- Circulate To:**
 General Manager
 Service Manager
 Parts Manager
 Service Advisors
 Technicians
 Body Shop Manager
 Fleet Repair

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*** NOTICE**

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service> Warranty Coverage> Warranty Coverage Inquiry> Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs> Not Completed Recall> Recall VIN> Select Report), which includes a list of affected vehicles.

This issue number is SA248.

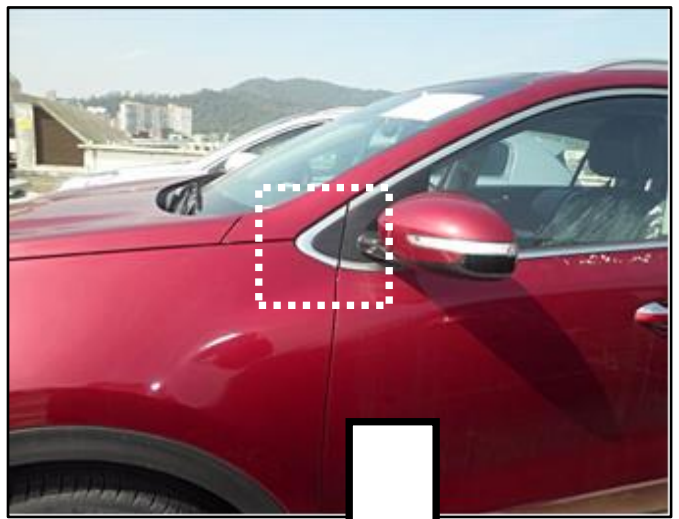
Service Procedure:

Soundproof Padding Application to the LH Delta Garnish (SA248A or SA248AI)

- 1. Remove the Delta Garnish (A) using a suitable trim tool to avoid damaging the surrounding area.

*** NOTICE**

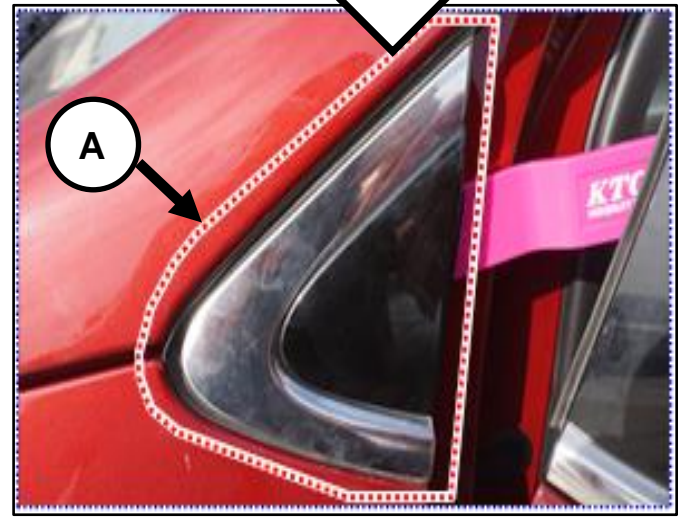
Use a non-marring trim removal tool (Such as Snap-on® Part Number PBN5 or equivalent).



*** NOTICE**

Perform this procedure only for the LH side not the RH side.

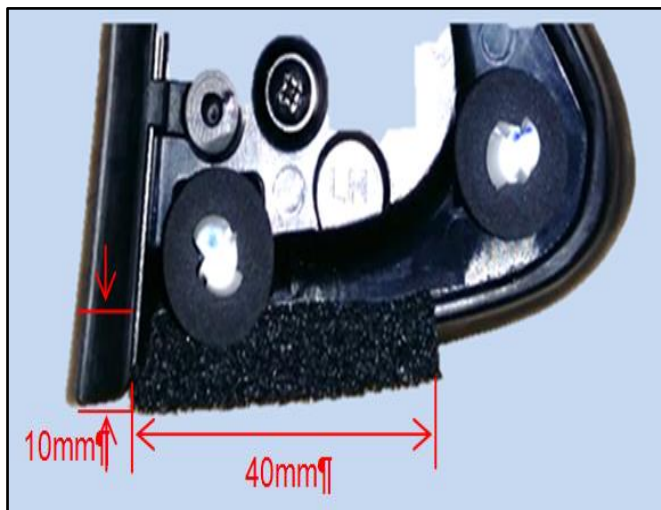
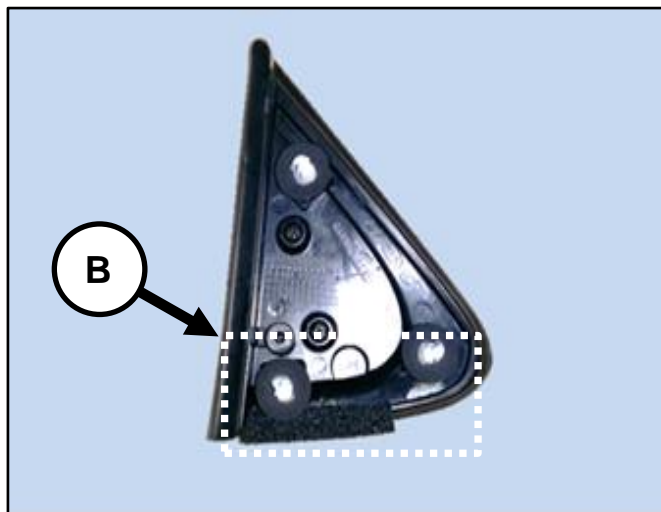
Take care not to damage the part and scratch the paint when removing the Delta Garnish.



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- Ensure the contact surface on garnish is clean, and then apply the soundproof padding to the lower part of the LH Delta Garnish as shown in figure (B).



- Re-install the Delta Garnish making sure it is properly seated and secured.

* NOTICE

Install the Delta Garnish carefully so that the soundproof padding is properly positioned and **NOT** visible from the outside.

Confirm proper fit between Delta Garnish and body, and verify that the surrounding surface area is clean of residue and prints.



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4. For vehicles produced from July 8, 2016 through August 30, 2016 only (identified as SA248B), inspect the LH/RH (A) front bumper to fender joint areas for proper fitment or gaps. Apply soundproof padding if poor fitment or gaps are found (B).

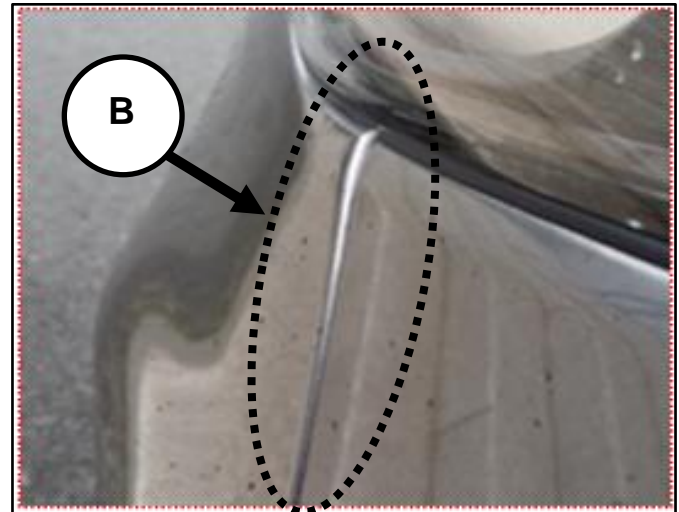
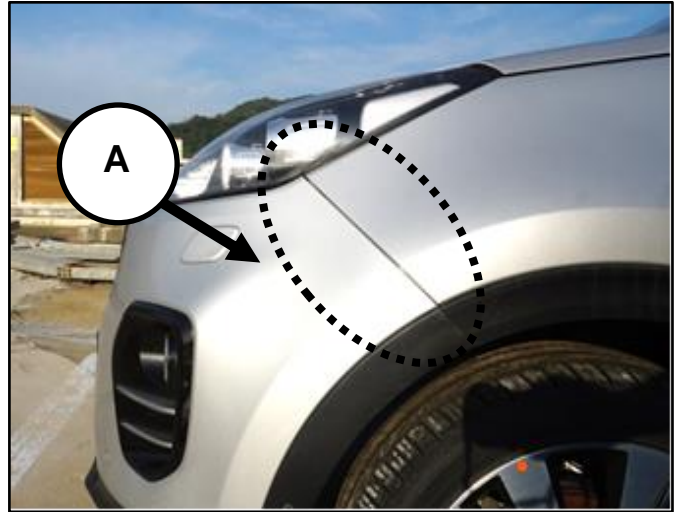
* NOTICE

If the bumper fitment is found to be OK, no further action is required.
Close the repair.

Example of poor fitment/flushness (B).

* NOTICE

If the bumper repair is necessary, proceed to next section "Soundproof Padding Application to the Front Bumper."

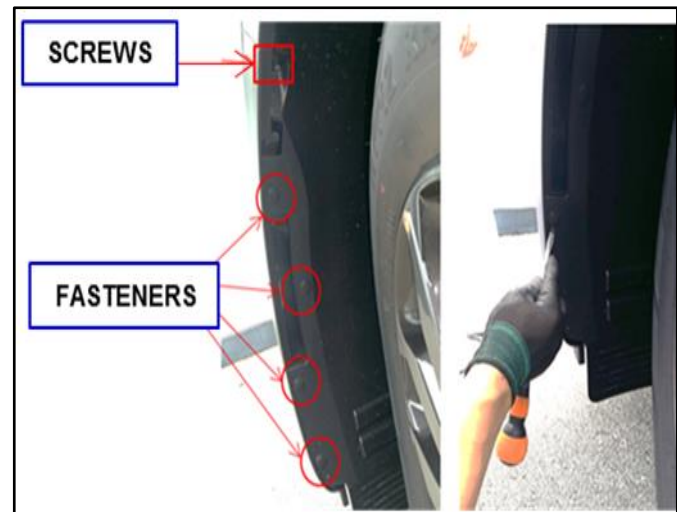


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Service Procedure:

Soundproof Padding Application to the Front Bumper

1. Remove the screws and fasteners to disassemble the bumper.



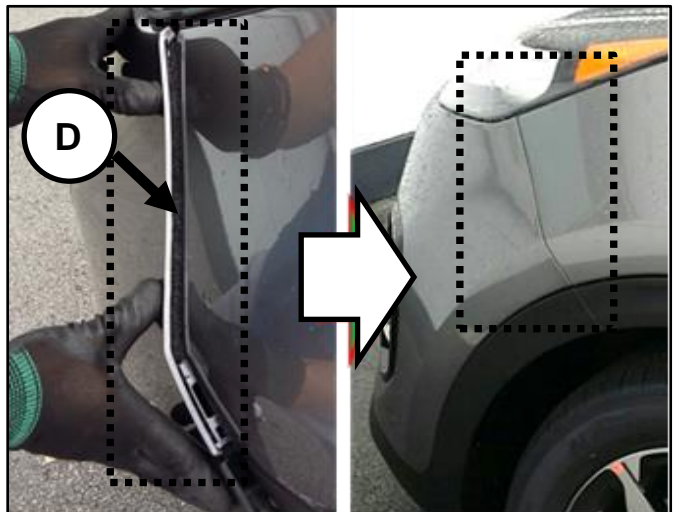
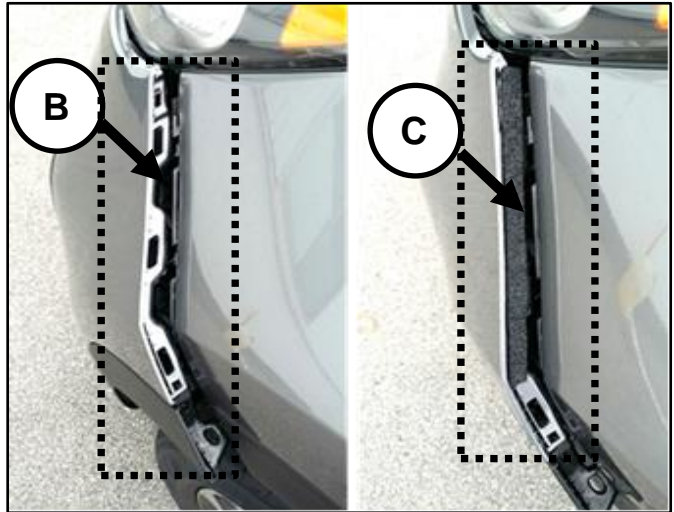
SUBJECT:

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2. Disassemble the front bumper to the fender joint as shown in figure (B). Ensure the contact surfaces are clean, and then apply the soundproof padding as shown in figure (C).

★ NOTICE

Take care not to damage the bumper panel and guide pin when disassembling the bumper.



3. Install all the screws and fasteners in the reverse order of removal.

★ NOTICE

Re-install the bumper carefully so that the soundproof padding is properly positioned and NOT visible from the outside.



Confirm proper fit between the bumper and body, and verify that the surrounding surface area is clean of residue and prints.

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AFFECTED VEHICLE RANGE:

Model	Area	Production Date range
Sportage (QL)	LH Delta Garnish	December 10, 2015 - October 14, 2016
	Front Bumper	July 8, 2016 - August 30, 2016

REQUIRED PART:

Part Name	Figure	P/N
(SA248A/SA248AI) Soundproof Padding for Delta Garnish		86180 D9000XQQK
(SA248B) Soundproof Padding for Bumper		86513 D9000XQQK

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OPERATION CODE AND TIME:

Claim Type	Causal P/N	Qty	N Code	C Code	Production Range	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty
V	86510 D9000	0	N99	C99	December 10 th – July 7 th , 2016 and August 31 st – October 14 th , 2016	(SA248A) Soundproof padding application to the LH Delta Garnish <u>ONLY</u>	160107R0	0.2 M/H	86180 D9000XQQK	1
V	86510 D9000	0	N99	C99	July 8 th – August 30 th , 2016	(SA248AI) Soundproof padding application to the LH Delta Garnish <u>and bumper gap inspection</u> (both sides)	160107R1	0.2 M/H	86180 D9000XQQK	1
					July 8 th – August 30 th , 2016 <u>ONLY if required</u>	(SA248B) Soundproof padding application to the front bumper (one side)	160106R1	0.2 M/H	86513 D9000XQQK	1
						(SA248B) Soundproof padding application to the front bumper (both sides)	160106R2	0.3 M/H	86513 D9000XQQK	2

★ NOTICE

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SA248 when accessing the WebDCS system.